The Odisha



Gazette

#### EXTRAORDINARY PUBLISHED BY AUTHORITY

### No. 893, CUTTACK, THURSDAY, JUNE 18, 2020/ JAISTHA 28, 1942

#### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 3rd June, 2020

No.12974-GAD-AR-ORPJ-0003/2016/AR.— In exercise of the powers conferred by Section 3 read with Sections 5 and 6 of the Odisha Right to Public Services Act, 2012 (Odisha Act, 8 of 2012) and in supersession of all the notifications issued in this connection from time to time, the State Government do hereby declare the services as mentioned in column (2) of the Schedule given below to be provided to the eligible persons within the specified time limit as specified against each such service in column (3) thereof, by the Designated Officers as mentioned in column (4) for the purpose of the said Act and also notify the Appellate and Revisional Authorities respectively as mentioned in columns (5) and (6) of the said Schedule, for passing of orders if any under the provisions of the said Act whenever an application is preferred to them.

l. o.	Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
I)	(2)	(3)	(4)	(5)	(6)
•	<b>COMMERCE &amp; TRANSPOR</b>	T (TRANSPOR	T) DEPARTMENT	:	
	1. Temporary Registration	3 days	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman, RTA
	2. Registration of vehicles	5 days	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman, RTA
	3. Tax Clearance Certificate (TCC) in Form-D	4 days	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman, RTA
	4. NOC in Form-28	4 days (after receipt of Police clearance report)	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman, RTA
	<ol> <li>Addition / Deletion of Hire Purchase / Mortgage entry</li> </ol>	4 days (after receipt of confirmation from Financier)	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman, RTA
	<ol> <li>Transfer of Ownership of vehicle</li> </ol>	4 days (after appearance of both seller & purchaser)	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman, RTA
	<ol> <li>Issue of Learner's License for Driving License</li> </ol>	3 days (from the date of appearance for test)	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman, RTA
	8. Issue of Driving License	5 days (after passing in the test)	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman, RTA

l. D.		Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
)		(2)	(3)	(4)	(5)	(6)
	9.	Renewal of Driving License	5 days	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman, RTA
	10.	Issue of Duplicate Driving License	5 days	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman, RTA
	11.	Issue of Trade Certificate	30 days	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman, RTA
	12.	Issue of Transporting Agents' License	30 days (after receipt of clearance from Mining Department wherever necessary)	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman, RTA
	13.	Issue of Fitness Certificate for Transport Vehicle	3 days (after production of vehicle for inspection & compliance to rules)	Junior MVI / MVI	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman, RTA
	14.	Issue of Conductor License	5 days	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman, RTA
	15.	Renewal of Conductor License	5 days	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman, RTA
	16.	Change of Address in Conductor License	5 days	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman RTA
	17.	Issue of duplicate Conductor License	5 days	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman RTA
	18.	Issue of duplicate Registration Certificate (RC)	5 days	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman RTA
	19.	Issue of certified copy of Registration Certificate (RC)	2 days	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman RTA
	20.	Cancellation of Registration Certificate (RC)	7 days (after physical inspection of vehicle)	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman RTA
	21.	Change of address in Registration Certificate (RC)	5 days	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman RTA
	22.	Change of address in Driving License (DL)	5 days	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman RTA
	23.	Issue of certified copy of Driving License (DL)	2 days	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman RTA
	24.	Issue of License to Driving Training School	45 days	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman RTA
	25.	Renewal of License to Driving Training School	15 days (after physical verification of the Institute)	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector <i>-cum</i> -Chairman RTA
	26.	Transfer of ownership of vehicle on succession after death of owner	5 days (from the date of filing required documents and appearing before RTO)	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman RTA
	27.	Transfer of ownership of vehicle purchased on auction	5 days (from the date of filing required documents and appearing before RTO)	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector- <i>cum</i> -Chairman RTA

SI. No.		Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)		(2)	(3)	(4)	(5)	(6)
	28.	Cancellation of hypothecation agreement	5 days (from the date of filing required documents and after verification from financier)	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector <i>-cum</i> -Chairman, RTA
	29.	Issue of certified copy of Route Permit	2 days	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector <i>-cum</i> -Chairman, RTA
	30.	Renewal of Registration Certificate (RC) of non- transport vehicle	5 days (from production of vehicle for inspection)	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector-cum-Chairman, RTA
	31.	Addition of New Vehicle Class to an existing Driving License (DL)	5 days (after passing the test)	MVI / Addl. RTO / RTO	RTO / Sub-Collector	Collector-cum-Chairman, RTA.
	31 REV	<b>ENUE &amp; DISASTER MA</b>	NAGEMENT D	EPARTMENT:		
	1.	Disposal of application for issue	30 days	Tahasildar / Addl.	Collector	RDC
		of Scheduled Caste (SC) Certificate		Tahasildar		
	2.	Disposal of application for issue of Scheduled Tribe (ST) Certificate	30 days	Tahasildar / Addl. Tahasildar	Collector	RDC
	3.	Disposal of application for issue of OBC Certificate	30 days	Tahasildar / Addl. Tahasildar	Sub-Collector	Collector
	4.	Disposal of application for issue of SEBC Certificate	30 days	Tahasildar / Addl. Tahasildar	Sub-Collector	Collector
	5.	Disposal of application for issue of Legal Heir Certificate	30 days	Tahasildar / Addl. Tahasildar	Sub-Collector	Collector
	6.	Disposal of application for issue of Resident Certificate	15 days	Tahasildar / Addl. Tahasildar	Sub-Collector	Collector
	7.	Disposal of application for issue of Income Certificate	15 days	Tahasildar / Addl. Tahasildar	Sub-Collector	Collector
	8.	Issue of certified copy of RoR	3 days	Tahasildar / Addl. Tahasildar	Sub-Collector	Collector
	9.	Disposal of uncontested mutation case	90 days	Tahasildar / Addl. Tahasildar	Sub-Collector	Collector
	10.	Disposal of case u/s 8(A) of OLR Act	60 days	Tahasildar / Addl. Tahasildar	Sub-Collector	Collector
	11.	Partition of land on mutual agreement of all co-sharers u/s 19(1) (c) of OLR Act	180 days	Tahasildar / Addl. Tahasildar	Sub-Collector	Collector
	12.	Disbursement of <i>ex-gratia</i> by Tahasildars	90 days (from the date of approval subject to availability of funds)	Tahasildar	Sub-Collector	Collector
	13.	Disposal of application for issue of Guardianship Certificate	45 days (excluding the period taken for disposal of objections, if any)	Collector	RDC	Member, Board of Revenue
	14.	Registration of Documents	3 days	DSR / SR	ADM-cum-DR	IGR

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)		(2)	(3)	(4)	(5)	(6)
	15.	Issue of Encumbrance Certificate	7 days	DSR / SR	ADM-cum-DR	IGR
	16.	Issue of certified copy of previously registered document	7 days	DSR / SR	ADM <i>-cum</i> -DR	IGR
	17.	Registration along with issue of marriage certificate under Special Marriage Act (where no objection received)	40 days	DSR / SR	ADM- <i>cum</i> -DR	IGR
-	18.	Registration along with issue of marriage certificate under Special Marriage Act (where objection received)	70 days	DSR / SR	ADM-cum-DR	IGR
	19.	Registration of Society (where one district is involved)	30 days	Addl. Registrar of Societies (ADM)	IGR	Land Reforms Commissioner
	20.	Registration of Society (where more than one district is involved-State Level Society)	90 days	Registrar of Societies (IGR)	Land Reforms Commissioner	Member, Board of Revenue
	21.	Certified copy of the document filed U/s. 89 of Registration Act, 1908	7 days	DSR / SR	ADM-cum-DR	IGR
	22.	Registration of Partnership Firm	90 days	Registrar of Firm (IGR) or Officer delegated with power	Land Reforms Commissioner	Member, Board of Revenue
	23.	Amendment of Registered Partnership Firm	30 days	Registrar of Firm (IGR) or Officer delegated with power	Land Reforms Commissioner	Member, Board of Revenue
	24.	Dissolution of Partnership Firm	45 days	Registrar of Firm (IGR) or Officer delegated with power	Land Reforms Commissioner	Member, Board of Revenue
	25.	Certified copy of Certificate of Firm	7 days	Registrar of Firm (IGR) or Officer delegated with power	Land Reforms Commissioner	Member, Board of Revenue
	26.	Amendment of the Bye-law of Registered Society (District level)	30 days	Additional Registrar of Societies (ADM)	IGR	Land Reforms Commissioner
	27.	Amendment of the Bye-law of Registered Society (State level)	60 days	IGR	Land Reforms Commissioner	Member, Board of Revenue
	28.	Issue of Certified copy of Certificate of Society Registered, Certified copy of Bye-laws of Society Registered and Certified copy of Memorandum of Society Registered within last ten years (District Level)	7 days	Additional Registrar of Societies (ADM)	IGR	Land Reforms Commissioner
	29.	Issue of Certified copy of Certificate of Society Registered, Certified copy of Bye-laws of Society Registered and Certified copy of	7 days	IGR	Land Reforms Commissioner	Member, Board of Revenue

SI. No.		Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)		(2)	(3)	(4)	(5)	(6)
		Memorandum of Society Registered within last ten years (State Level)				
	30.	Issue of Income and Asset Certificate for Economically Weaker Sections (EWSs) [for admission to specified Educational Institutions under Government of Odisha]	15 days	Tahasildar / Addl. Tahasildar	Sub-Collector	Collector
	31.	Issue of Income and Asset Certificate for Economically Weaker Sections (EWSs) [for direct recruitment in Civil Posts and Services and admission in Educational Institutions under Government of India]	15 days	Tahasildar / Addl. Tahasildar	Sub-Collector	Collector
	31					
3.	FINA	NCE DEPARTMENT:				
	1.	Registration under the Odisha Value Added Tax, 2004 or the Central Sales Tax Act, 1956	7 days	Commercial Tax & GST Officers / Asst. Commissioner of Commercial Taxes & GST / Deputy Commissioner of Commercial Taxes & GST in-charge of Circles & Assessment Units	Commercial Taxes & GST in-charge of Ranges	Additional Commissioner of Commercial Taxes & GST (Zonal)
	2.	Amendment of Registration under the Odisha Value Added Tax, 2004 or the Central Sales Tax Act, 1956	15 days	Commercial Tax & GST Officers / Asst. Commissioner of Commercial Taxes & GST / Deputy Commissioner of Commercial Taxes & GST in-charge of Circles & Assessment Units	in-charge of Ranges	Additional Commissioner of Commercial Taxes & GST (Zonal)
	3.	Disposal of application for issue of 'C' Forms	3 days	Commercial Tax & GST Officers / Asst. Commissioner of Commercial Taxes & GST / Deputy Commissioner of Commercial Taxes & GST in-charge of Circles & Assessment Units	Joint Commissioner of Commercial Taxes & GST in-charge of Ranges	Additional Commissioner of Commercial Taxes & GST (Zonal)
	4.	Disposal of application for issue of 'F' Forms	7 days	Commercial Tax & GST Officers / Asst. Commissioner of Commercial Taxes & GST / Deputy Commissioner of Commercial Taxes &	Joint Commissioner of Commercial Taxes & GST in-charge of Ranges	Additional Commissioner of Commercial Taxes & GST (Zonal)

SI. No.		Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)		(2)	(3)	(4)	(5)	(6)
				GST in-charge of Circles & Assessment Units		
	5.	Disposal of application for issue of 'H' Forms	3 days	Commercial Tax & GST Officers / Asst. Commissioner of Commercial Taxes & GST / Deputy Commissioner of Commercial Taxes & GST in-charge of Circles & Assessment Units	in-charge of Ranges	Additional Commissioner of Commercial Taxes & GST (Zonal)
	6.	Issue of Clearance Certificate under Odisha Value Added Tax Act, 2004	7 days	Commercial Tax & GST Officers / Asst. Commissioner of Commercial Taxes & GST / Deputy Commissioner of Commercial Taxes & GST in-charge of Circles & Assessment Units	Joint Commissioner of Commercial Taxes & GST in-charge of Ranges	Additional Commissioner of Commercial Taxes & GST (Zonal)
	7.	Registration under the Odisha State Tax on Profession, Trade and Callings Act, 2000	7 days	Assessing Authority under Profession Tax of the Circle or Assessment Unit	Joint / Deputy Commissioner of Profession Tax in-charge of Ranges	Additional Commissioner of Profession Tax
_	7					
4.	<b>НО</b> М 1.	<b>IE DEPARTMENT:</b> Character / Antecedent Verification	30 days	SI / ASI in-charge of the Desk in DIB	DSP, DIB (for District) / ACP, DIB (for Commissionerate)	SP (for District) / DCP (for Commissionerate)
	2.	NOC for Passport Verification	30 days	SI / ASI in-charge of the Desk in DIB	DSP, DIB (for District) / ACP, DIB (for Commissionerate)	SP (for District) / DCP (for Commissionerate)
	3.	Disposal of application for registration of foreigners	7 days	SI / ASI in-charge of the Desk in DIB	DSP / Inspector, DIB	SP (for District) / DCP (for Commissionerate)
	4.	Disposal of application for extension of residential permit of foreigners	15 days	SI / ASI in-charge of the Desk in DIB	DSP / Inspector, DIB	SP (for District) / DCP (for Commissionerate)
	5.	Supply of copy of FIR to the complainant	1 day	IIC / OIC of concerned Police Station	SDPO / ACP, Zone (for Commissionerate)	SP (for District) / DCP (for Commissionerate)
	6.	Disposal of application for use of loudspeakers (for Commissionerate Police area of Bhubaneswar and Cuttack)	10 days	SI / ASI in-charge of the Desk in Licensing Cell, DCP Office (for Commissionerate)	ACP (HQ), office of DCP (for Commissionerate)	DCP (for Commissionerate)
	7.	Disposal of application for NOC for fairs/ mela/ exhibition, etc. (for Commissionerate Police area of Bhubaneswar and Cuttack)	10 days	SI / ASI in-charge of the Desk in Licensing Cell, DCP Office (for Commissionerate)	ACP (HQ), office of DCP (for Commissionerate)	DCP (for Commissionerate)
	8.	Disposal of application for final Form for road accident / stolen	5 days	IIC / OIC of the concerned Police	SDPO / ACP Zone (for Commissionerate)	SP / DCP (for Commissionerate)

	Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
	(2)	(3)	(4)	(5)	(6)
	vehicles/ theft cases		Station		
9.	Supply of copy of Fire report	3 days	Station Officer / Asst. Fire Officer of the concerned Fire Station	Deputy Fire Officer of the Circle	Range Fire Officer
10.	Supply of copy of Fire certificate for Fire incident without insurance	7 days	Station Officer / Asst. Fire Officer of the concerned Fire Station	Deputy Fire Officer of the Circle	Range Fire Officer
11.	Supply of copy of Fire certificate for Fire incident in insured premises (below 10 lakhs)	30 days	Station Officer / Asst. Fire Officer of the concerned Fire Station	Deputy Fire Officer of the Circle	Range Fire Officer
12.	Supply of copy of Fire certificate for Fire incident with damage of property worth more than 10 lakhs (irrespective of insurance)	30 days	Station Officer / Asst. Fire Officer of the District Fire Station	Range Fire Officer	Chief Fire Officer
13.	Issue / Renewal of Fire Safety Certificate for Factories / Industries (Small Scale) and Warehouses & Storage Godown, Explosive or Hazardous substances (Storage, Transport, Display, Sale etc.) and Manufacturing, Possession & Sale of fireworks (permanent license holder)	18 Days	Deputy Fire Officer	Range Fire Officer	Chief Fire Officer
14.	Issue / Renewal of Fire Safety Certificate for Factories / Industries (Large Scale), Manufacturing of explosives of Hazardous substances, petroleum Deport & other flammable substances.	18 Days	Range Fire Officer	Chief Fire Officer	IGP, FS, Odisha, Cuttack
15.	Disposal of application for Fire S	afety Certificate for	buildings/premises as deta	ailed below:	
i.	Buildings below 15 mtrs. height (Educational, Assembly, Business & Mercantile Buildings excluding Multiplex)	18 Days	Deputy Fire Officer, Circle / Deputy Fire Officer of Range Fire office	Range Fire Officer	Chief Fire Officer
ii.	Buildings from 15 mtrs. to less than 35 mtrs. (Residential, Educational, Assembly, Business & Mercantile Buildings excluding Multiplex)	18 Days	Range Fire Officer	Chief Fire Officer	IGP, FS, Odisha
iii.	Buildings from 35 mtrs. and above (Residential, Educational, Assembly, Business & Mercantile Buildings and Multiplex)	18 Days	Chief Fire Officer, Fire Prevention	IGP, FS, Odisha	Director, FS, Odisha

	Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
	(2)	(3)	(4)	(5)	(6)
iv.	Clinical Establishment below 12 mtrs. having more than 30 beds or having at least one Critical Care Unit or both	18 Days	Assistant Fire Officer	Deputy Fire Officer of Circle / Deputy Fire Officer of Range Fire Office	Range Fire Officer
v.	Clinical Establishment having heights of 12 mtrs. and above	18 Days	Deputy Fire Officer	Range Fire Officer	Chief Fire Officer
vi.	Cinema Hall	18 Days	Asst. Fire Officer of the District	Deputy Fire Officer of Circle / Deputy Fire Officer of Range Fire Office	Range Fire Officer
vii.	Hotel (below 3 Star), Lodgings, Guest Houses etc.	18 Days	Asst. Fire Officer of the District	Deputy Fire Officerof Circle / Deputy Fire Officer, Range Fire Office	Range Fire Officer
viii.	Hotel (3 Star & above)	18 Days	Deputy Fire Officer	Range Fire Officer	Chief Fire Officer
ix.	Airport, Aerodrome, Stadium, Multi-level Car Parking, all underground or partial underground structures etc.	18 Days	Range Fire Officer	Chief Fire Officer, Odisha,	IGP, FS, Odisha
16.	Issue of Ex-Servicemen / Widow Identity Cards.	1 day	Secretary, respective ZSBs	Secretary, Rajya Sainik Board	Special Secretary, Home Deptt.
17.	Issue of <i>Bonafide</i> Certificate for admission of children in various Educational Institutions	1 day	Secretary, respective ZSBs / RSB	Secretary, Rajya Sainik Board	Special Secretary, Home Deptt.
18.	Issue of <i>Bonafide</i> Certificate for exemption of Holding Tax	1 day	Secretary, respective ZSBs	Secretary, Rajya Sainik Board	Special Secretary, Home Deptt.
19.	Processing of application for various financial assistance and scholarship from Kendriya Sainik Board, MoD	15 days	Secretary, respective ZSBs / RSB	Secretary, Rajya Sainik Board	Special Secretary, Home Deptt.
20.	Processing of application with State Govt. for sanction of 2nd World War Veteran Pension, Cash Reward to Gallantry / Non-Gallantry Award Winners (Monetary)	30 days	Secretary, respective ZSBs / RSB	Secretary, Rajya Sainik Board	Special Secretary, Home Deptt.
21.	Processing of application for various financial assistance and scholarship from Amalgamated Fund	7 days	Secretary, respective ZSBs / RSB	Secretary, Rajya Sainik Board	Special Secretary, Home Deptt.
22.	Redressal of grievances of Ex- Servicemen (ESM)	7 days	Secretary, respective ZSBs / RSB	Secretary, Rajya Sainik Board	Special Secretary, Home Deptt.
23.	NOC for Crackers License	7 days	OIC of Fire Station	Asst. Fire Officer of the District Fire Station.	Range Fire Officer
24.	Complaint Registration	1 day	IIC / OIC of concerned PS	SDPO (For District) / ACP Zone (For Commissionerate)	SP (For District) / DCP (I Commissionerate)
25.	Employee Verification Request	30 days	IIC / OIC of concerned PS	DSP, DIB (For District) / ACP, DIB (For Commissionerate)	SP (For District) / DCP (I Commissionerate)
26.	Procession License Request	10 days	IIC / OIC of concerned PS	SDPO (For District) / ACP Zone (For Commissionerate)	SP (For District) / DCP ( Commissionerate)

SI. No.		Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)		(2)	(3)	(4)	(5)	(6)
	27.	Protest / Strike Request	10 days	IIC / OIC of concerned PS	SDPO (For District) / ACP Zone (For Commissionerate)	SP (For District) / DCP (For Commissionerate)
	28.	PG / Tenant Verification	30 days	IIC / OIC of concerned PS	DSP, DIB (For District) / ACP, DIB (For Commissionerate)	SP (For District) / DCP (For Commissionerate)
	29.	Missing Person Registration	7 days	IIC / OIC of concerned PS	SDPO (For District) / ACP Zone (For Commissionerate)	SP (For District) / DCP (For Commissionerate)
	30.	Lost Property Registration	7 days	IIC / OIC of concerned PS	SDPO (For District) / ACP Zone (For Commissionerate)	SP (For District) / DCP (For Commissionerate)
	31.	Domestic Help Verification	30 days	IIC / OIC of concerned PS	DSP, DIB (For District) / ACP, DIB (For Commissionerate)	SP (For District) / DCP (For Commissionerate)
	32.	Senior Citizen Registration	30 days	IIC / OIC of concerned PS	DSP, DIB (For District) / ACP, DIB (For Commissionerate)	SP (For District) / DCP (For Commissionerate)
	32					
5.	HEA	LTH & FAMILY WELFA	RE DEPARTM	ENT:		
	1.	Registration of Birth or Death in case of Urban Area	30 days	Health Officer / Executive Officer of Urban Local Bodies	ADMO (P.H.) of DHH	CDMO of the District / CMO in case of Rourkela & BBSR
	2.	Registration of Birth or Death in case of Rural Area	30 days	Medical Officer, CHC	SDMO / ADMO of DHH	CDMO of the District
	3.	For getting Birth or Death Certificate in case of Urban Area	7 days	Health Officer / Executive Officer of Urban Local Bodies	ADMO (P.H.) of DHH	CDMO of the District / CMO in case of Rourkela & BBSR
	4.	For getting Birth or Death Certificate in case of Rural Area	7 days	Medical Officer, CHC	SDMO / ADMO of DHH	CDMO of the District
	5.	Issue of licenses for Retail medical Store under the D & C Act 1940 & Rules thereunder.	40 days	Dy. Drugs Controller (Licensing Authority)	Drugs Controller, Odisha	Commissioner- <i>cum</i> - Secretary to Govt. of Odisha
	6.	Issue of licenses for Wholesale medical Store under the D & C Act 1940 & Rules thereunder.	40 days	Dy. Drugs Controller (Licensing Authority)	Drugs Controller, Odisha	Commissioner- <i>cum</i> - Secretary to Govt. of Odisha
	7.	Issue of licenses for manufacturing Drug License	90 days	Drug Controller (Licensing Authority)	Commissioner-cum- Secretary to Government of Odisha	-
	7					
6.	SOC	CIAL SECURITY AND EN	IPOWERMEN	T OF PERSONS W	ITH DISABILITIES D	EPARTMENT:
	1.	Assistance under National Family Benefit Scheme (NFBS)	30 days (in rural areas)	BDO	Sub-Collector	Collector
			30 days (in urban areas)	Executive Officer	Sub-Collector	Collector
	1					

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(1)	(2)	(3)	(4)	(5)	(6)
7.	ST & SC DEVELOPMENT DEPARTMENT:	DEPARTMEN	NT, MINORITIES	& BACKWARD CL	ASSES WELFARE
	<ol> <li>Payment of cash incentive to couples for Inter-Caste marriage as defined in Resolution No. 21332/HTW, dt. 26.06.1980 subject to revision from time to time</li> </ol>	(subject to availability of funds)	District Welfare Officer (DWO) of the concerned District		Commissioner- <i>cum</i> - Secretary, ST&SC Dev. Department
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8.	HOU	JSING & URBAN DEVEL	OPMENT DEP	PARTMENT:		
	1. i)	Building Plan Approval (applicable to Bhubaneswar Development Authority from 01.02.2013 and other Development Authorities & ULBs from 01.05.2013) For Low Risk Building	15 days	Counter Assistant / Dealing Assistant concerned	Planning Member, DA concerned / Executive Officer concerned	Vice-Chairman, DA concerned / ADM-cum-PD, DUDA
	ii)	For other than Low Risk Building	30 days	Counter Assistant / Dealing Assistant concerned	Planning Member, DA concerned / Executive Officer concerned	Vice-Chairman, DA concerned / ADM- <i>cum</i> -PD, DUDA
	iii) (a)	Building Plan Approval applicable for BDA & BMC from 18.12.2018 Low Risk Building (through online)	15 days	Junior Town Planner / Assistant Town Planner	Planning Member, DA concerned / Additional Municipal Commissioner	Vice-Chairman, DA / Municipal Commissioner
	(b)	Low Risk Building with pre- approved plan through online	2 days	Junior Town Planner / Assistant Town Planner	Planning Member, DA concerned / Additional Municipal Commissioner	Vice-Chairman, DA / Municipal Commissioner
	iv)	For other than Low Risk Building	30 days	Counter Assistant / Dealing Assistant concerned	Planning Member, DA concerned / Executive Officer concerned	Vice-Chairman, DA concerned / ADM- <i>cum</i> -PD, DUDA
	2.	Issue of Occupancy Certificate (applicable to Bhubaneswar Development Authority from 01.02.2013 and other Development Authorities & ULBs from 01.03.2013)	30 days	Counter Assistant / Dealing Assistant concerned	Planning Member, DA concerned / Executive Officer concerned	Vice-Chairman, DA concerned / ADM- <i>cum</i> -PD, DUDA
	3.	Marriage Certificate (applicable to Bhubaneswar, Cuttack & Berhampur Municipal Corporations from 01.02.2013 and other ULBs from 01.05.2013)	7 days	Dealing Assistant concerned	Deputy Commissioner / Executive Officer concerned	Municipal Commissioner / ADM- <i>cum</i> -PD, DUDA

SI. No.		Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)		(2)	(3)	(4)	(5)	(6)
	4.	Birth & Death Certificate (applicable to Bhubaneswar, Cuttack & Berhampur Municipal Corporations from 01.02.2013 and other ULBs from 01.05.2013)	15 days	VS Clerk	City Health Officer / Executive Officer concerned	Municipal Commissioner / ADM- <i>cum</i> -PD, DUDA
	5.	Trade License (applicable to Bhubaneswar, Cuttack & Berhampur Municipal Corporations from 01.02.2013 and other ULBs from 01.05.2013)	15 days	Misc. Sarkar / Clerk concerned	Deputy Commissioner / Executive Officer concerned	Municipal Commissioner / ADM- <i>cum</i> -PD, DUDA
	6.	Pipe Water connection (applicable to Bhubaneswar, Cuttack & Berhampur Municipal Corporations from 01.02.2013 and other ULBs from 01.05.2013)	45 days	Junior Engineer concerned	Assistant Engineer concerned	Executive Engineer concerned
	7.	Correction of Water Bill (applicable to Bhubaneswar, Cuttack & Berhampur Municipal Corporations from 01.02.2013 and other ULBs from 01.05.2013)	30 days	Junior Engineer concerned	Assistant Engineer concerned	Executive Engineer concerned
	8.	Repair of Tube Wells (applicable to Bhubaneswar, Cuttack & Berhampur Municipal Corporations from 01.02.2013 and other ULBs from 01.05.2013)	7 days (for minor repair); 14 days (for major repair)	Junior Engineer, Tube Well	Assistant Engineer in- charge, Tube Well	Executive Engineer concerned
	9.	Certified copy of Building Plan Approval by the Development Authorities or ULBs	7 days	JTP / ATP / TP / concerned Clerk	Planning Member	Vice-Chairman
	10.	Booking of Parks / Community Halls	2 days	Chief Horticulturist / concerned Clerk	Chief Engineer- <i>cum</i> - Engineer Member / Dy. Commissioner	Vice-Chairman / Chairman / Municipal Commissioner
	11.	Land use information	3 days	JTP / ATP / TP / concerned Clerk	Planning Member	Vice-Chairman
	12.	Issue of Conveyance Deed	30 days	Concerned Allotment Officer / concerned Clerk	Secretary	Vice-Chairman
	13.	Issue of 'No Dues' Certificate	30 days	Concerned Allotment Officer / concerned Branch Officer	Secretary / Deputy Commissioner	Vice-Chairman / Municipal Commissioner
	14.	Transfer of Property in case of Sale	30 days	Concerned Allotment Officer / concerned Clerk	Secretary	Vice-Chairman
	15.	Issue of Permission for Mortgage	30 days	Concerned Allotment Officer / concerned Clerk	Secretary	Vice-Chairman

SI. No.		Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)		(2)	(3)	(4)	(5)	(6)
	16.	Transfer of Ownership of Holding		Concerned Allotment Officer / concerned Clerk / Recovery Officer	Secretary / Deputy Commissioner	Vice-Chairman / Municipal Commissioner
	17.	Lifting of Municipal Solid Waste from roads / street	3 Days	Sanitary Inspector	City Health Officer	Municipal Commissioner
	18.	Replacement of damaged Street Light	10 Days	Concerned Junior Engineer	Concerned Executive Engineer	City Engineer
	19.	Assessment of Holding Tax	30 Days	Tax Collector / Tax Daroga	Deputy Commissioner	Municipal Commissioner
	20.	Road cutting permission	7 days	Concerned Junior Engineer	Executive Engineer Concerned	City Engineer
	21.	Road restoration from date of issue of Permission	15 days	Concerned Junior Engineer	Executive Engineer Concerned	City Engineer
	22.	Issue of duplicate Birth / Death Certificate	7 days	Concerned Clerk	City Health Officer	Municipal Commissioner
	23.	Repairing of W/S pipelines (minor leakage / Sewerage Over flow / Blockage by PHEO)	48 Hrs.	Concerned JE / AE	Concerned AEE / Dy. Executive Engineer	Executive Engineer
	24.	Building Plan Approval (SPAs & RITs)	60 days	Special Planning Authority / Secretary, concerned R.I.T.	Chairman, SPA Committee / Chairman, concerned R.I.T.	Director of Town Planning, Odisha.
	25.	Issue of Occupancy Certificate	30 Days	Special Planning Authority / Secretary, concerned R.I.T.	Chairman, SPA Committee / Chairman, concerned R.I.T.	Director of Town Planning, Odisha.
	26.	Certified copy of Building Plan Approval	10 Days	Special Planning Authority / Secretary, concerned R.I.T.	Chairman, SPA Committee / Chairman, concerned R.I.T.	Director of Town Planning, Odisha.
	26					
9.		HOOL & MASS EDUCATI		1		1
	1.	Issue of Original High School Certificate- <i>cum</i> -Mark Sheet by the Board of Secondary Education, Odisha	7 days	Deputy Secretary, BSE (O)	Secretary, BSE (O)	President, BSE (O)
	2.	Issue of duplicate copy of the High School Mark Sheet by the Board	15 days	Deputy Secretary, BSE (O)	Secretary, BSE (O)	President, BSE (O)
	3.	Issue of duplicate copy of High School Certificate	15 days	Deputy Secretary, BSE (O)	Secretary, BSE (O)	President, BSE (O)
	4.	Issue of Transfer Certificate by Elementary Schools	3 days	Head Master / I/C H.M.	Assistant Block Education Officer	Block Education Officer
	5.	Issue of Conduct Certificate by Elementary Schools	3 days	Head Master / I/C H.M.	Assistant Block Education Officer	Block Education Officer
	6.	Issue of Transfer Certificate by Secondary Schools	3 days	Head Master / I/C.H.M.	District Education Officer	Regional Joint Director (Schools)
	7.	Issue of Conduct Certificate by Secondary Schools	3 days	Head Master / I/C.H.M.	District Education Officer	Regional Joint Director (Schools)
	8.	Renewal of affiliation to the Colleges by the CHSE	60 days	Secretary	Chairman	Director, Higher Secondary Education
	9.	Selection of Member (Women) to the GB by the CHSE	15 days	Secretary	Chairman	Director, Higher Secondary Education

SI. No.		Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority				
(1)		(2)	(3)	(4)	(5)	(6)				
	10.	Forwarding of fresh Scholarship to MHRD by the CHSE	30 days	Secretary	Chairman	Director, Higher Secondary Education				
	11.	Forwarding of Renewal of Scholarship to MHRD	30 days	Secretary	Chairman	Director, Higher Secondary Education				
	12.	Issue of verification of Certificates	7 days	Secretary	Chairman	Director, Higher Secondary Education				
	13.	Issue of verification of Mark Sheet	30 days	Secretary	Chairman	Director, Higher Secondary Education				
	14.	Re-addition of marks on Screen Valuation	7 days	Secretary	Chairman	Director, Higher Secondary Education				
	15.	Re-addition of marks on Manual Valuation	60 days	Secretary	Chairman	Director, Higher Secondary Education				
	16.	Issue of Pass / Equivalence Certificate	7 days	Secretary	Chairman	Director, Higher Secondary Education				
	17.	Issue of Migration Certificate	7 days	Secretary	Chairman	Director, Higher Secondary Education				
	18.	Issue of Provisional Pass Certificate / Mark Sheet	7 days	Secretary	Chairman	Director, Higher Secondary Education				
	19.	Authentication of Original Certificate	7 days	Secretary	Chairman	Director, Higher Secondary Education				
	19									
10.	HIG	HIGHER EDUCATION DEPARTMENT:								
	1.	Issue of Provisional Pass Certificate / Mark Sheet by Universities	7 days	Controller of Examination of the Universities concerned	Registrar of the Universities concerned	Vice-Chancellor of the Universities concerned				
	2.	Issue of Migration Certificate by Universities	30 days	Controller of Examination of the Universities concerned	Registrar of the Universities concerned	Vice-Chancellor of the Universities concerned				
	3.	Issue of CLC by Colleges	3 days	Principal of the College concerned	Regional Director of Education	Director, Higher Education				
	4.	Authentication of Educational Certificates	12 days	Joint Secretary to Govt., Higher Education Department	Additional Secretary to Govt., Higher Education Department	Principal Secretary to Govt., Higher Education Department				
	5.	Sanction of Junior, Senior, PG Merit, Girls Merit, Technical & Professional Scholarship	30 days	Joint Secretary to Govt., Higher Education Department	Additional Secretary to Govt., Higher Education Department	Principal Secretary to Govt., Higher Education Department				
	6.	Issue of Clearance Certificate towards recovery of Loan Stipend	15 days	Joint Secretary to Govt., Higher Education Department	Additional Secretary to Govt., Higher Education Department	Principal Secretary to Govt., Higher Education Department				
	7.	Verification and Authentication of Original Certificate	5 days	Joint Secretary to Govt., Higher Education Department	Additional Secretary to Govt., Higher Education Department	Principal Secretary to Govt., Higher Education Department				
	<b>_</b>	Renewal of affiliation to the	60 days	Asst. Registrar /	Registrar	Vice-Chancellor				
	8.	Colleges by the Universities		Dy. Registrar						

		Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)		(2)	(3)	(4)	(5)	(6)
	10.	Issue of verification of Mark Sheet by the Universities	30 days	Asst. Registrar / Dy. Registrar	Registrar	Vice-Chancellor
	11.	Re-addition of marks by the Universities	60 days	Asst. Registrar / Dy. Registrar	Registrar	Vice-Chancellor
	12.	Selection of Nominee of University to Colleges	7 days	Asst. Registrar / Dy. Registrar	Registrar	Vice-Chancellor
	13.	Issue of Migration Certificate by the Universities	7 days	Asst. Registrar / Dy. Registrar	Registrar	Vice-Chancellor
	14.	Issue of Provisional Mark Sheet and Degree Certificate by the Universities	7 days	Asst. Registrar / Dy. Registrar	Registrar	Vice-Chancellor
	15.	Issue of Official Transcript / Authenticity by the Universities	7 days	Asst. Registrar / Dy. Registrar	Registrar	Vice-Chancellor
	16.	Disbursal of Scholarship / Research Grant	7 days	Asst. Registrar / Dy. Registrar	Registrar	Vice-Chancellor
	17.	Issue of Registration / Duplicate Mark Sheet / Certificate	7 days	Asst. Registrar / Dy. Registrar	Registrar	Vice-Chancellor
11.	1.	HERIES & ANIMAL RES	15 days	Additional Fisheries	Deputy Director of	
<u>11.</u>				Additional Fisheries Officer (Marine), Kujanga, Puri, Ganjam, Balasore &		(Coastal), Directorate of
		Issue of Registration Certificate along with fishing license after deposit of prescribed fees		Additional Fisheries Officer (Marine), Kujanga, Puri,	Deputy Director of Fisheries (Marine), Directorate of Fisheries,	(Coastal), Directorate of Fisheries, Odisha, Cuttack Joint Director of Fisheries (Coastal), Directorate of
	2.	Issue of Registration Certificate along with fishing license after deposit of prescribed fees under OMFRA Issue of renewal fishing license after deposit of prescribed fees under OMFRA of the Fisheries Sector	15 days 15 days	Additional Fisheries Officer (Marine), Kujanga, Puri, Ganjam, Balasore & District Fisheries Officer (B&T), Balugaon Additional Fisheries Officer (Marine), Kujanga, Puri, Ganjam, Balasore & District Fisheries Officer (B&T), Balugaon	Deputy Director of Fisheries (Marine), Directorate of Fisheries, Odisha, Cuttack Deputy Director of Fisheries (Marine), Directorate of Fisheries, Odisha, Cuttack	(Coastal), Directorate of Fisheries, Odisha, Cuttack Joint Director of Fisheries (Coastal), Directorate of Fisheries, Odisha, Cuttack
	1.	Issue of Registration Certificate along with fishing license after deposit of prescribed fees under OMFRA Issue of renewal fishing license after deposit of prescribed fees under OMFRA of the Fisheries	15 days	Additional Fisheries Officer (Marine), Kujanga, Puri, Ganjam, Balasore & District Fisheries Officer (B&T), Balugaon Additional Fisheries Officer (Marine), Kujanga, Puri, Ganjam, Balasore & District Fisheries Officer (B&T),	Deputy Director of Fisheries (Marine), Directorate of Fisheries, Odisha, Cuttack Deputy Director of Fisheries (Marine), Directorate of Fisheries,	(Coastal), Directorate of Fisheries, Odisha, Cuttack Joint Director of Fisheries (Coastal), Directorate of
	2.	Issue of Registration Certificate along with fishing license after deposit of prescribed fees under OMFRA Issue of renewal fishing license after deposit of prescribed fees under OMFRA of the Fisheries Sector Issue of Animal Health Certificate under the ARD	15 days 15 days 15 days (in Headquarters area) 7 days	Additional Fisheries Officer (Marine), Kujanga, Puri, Ganjam, Balasore & District Fisheries Officer (B&T), Balugaon Additional Fisheries Officer (Marine), Kujanga, Puri, Ganjam, Balasore & District Fisheries Officer (B&T), Balugaon	Deputy Director of Fisheries (Marine), Directorate of Fisheries, Odisha, Cuttack Deputy Director of Fisheries (Marine), Directorate of Fisheries, Odisha, Cuttack	Fisheries, Odisha, Cuttack Joint Director of Fisheries (Coastal), Directorate of Fisheries, Odisha, Cuttack
	1.       2.       3.	Issue of Registration Certificate along with fishing license after deposit of prescribed fees under OMFRA Issue of renewal fishing license after deposit of prescribed fees under OMFRA of the Fisheries Sector Issue of Animal Health Certificate under the ARD Sector Issue of Postmortem Reports and Insurance Document for	15 days 15 days 15 days (in Headquarters area) 7 days (in peripheral areas)	Additional Fisheries Officer (Marine), Kujanga, Puri, Ganjam, Balasore & District Fisheries Officer (B&T), Balugaon Additional Fisheries Officer (Marine), Kujanga, Puri, Ganjam, Balasore & District Fisheries Officer (B&T), Balugaon BVO / VAS / AVAS	Deputy Director of Fisheries (Marine), Directorate of Fisheries, Odisha, Cuttack Deputy Director of Fisheries (Marine), Directorate of Fisheries, Odisha, Cuttack SDVO	(Coastal), Directorate of Fisheries, Odisha, Cuttack Joint Director of Fisheries (Coastal), Directorate of Fisheries, Odisha, Cuttack CDVO

SI. No.	Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)	(2)	(3)	(4)	(5)	(6)
	INDUSTRIES DEPARTMEN	NT:	·		
	<ol> <li>In case of allotment of land within IDCO Estates (outside BMC area) allotment letter after receipt of approval of the Land Allotment Committee (LAC).</li> </ol>		Divisional Head concerned	Chairman <i>-cum</i> -Managing Director, IDCO	Principal Secretary, Industries Department
	<ol> <li>Execution of Agreement subject to compliance of terms and conditions of allotment after receipt of land cost.</li> </ol>		Divisional Head concerned	Chairman- <i>cum</i> -Managing Director, IDCO	Principal Secretary, Industries Department
	<ol> <li>Issue of Possession Certificate after receipt of land cost and execution of Agreement.</li> </ol>	,	Divisional Head concerned	Chairman- <i>cum</i> -Managing Director, IDCO	Principal Secretary, Industries Department
	<ol> <li>In case of allotment of land within IDCO Estates (within BMC area) allotment Letter after receipt of approval from High Level Clearance Committee (HLCC)</li> </ol>	,.	CGM (MSME)	Chairman- <i>cum</i> -Managing Director, IDCO	Principal Secretary, Industries Department
	<ol> <li>Execution of Agreement subject to compliance of terms and conditions of allotment after receipt of land cost</li> </ol>	· ·	Divisional Head concerned	Chairman- <i>cum</i> -Managing Director, IDCO	Principal Secretary, Industries Department
	<ol> <li>Issue of Possession Certificate after receipt of land cost and execution of Agreement</li> </ol>	,	Divisional Head concerned	Chairman- <i>cum</i> -Managing Director, IDCO	Principal Secretary, Industries Department
	<ol> <li>Obtaining Water connection</li> </ol>	30 days	Divisional Head	Chairman- <i>cum</i> -Managing Director, IDCO	Principal Secretary, Industries Department
13	/ MICRO, SMALL & MEDIUN		ES DEPARTMEN	Τ.	
	Recommendation for exemption     of premium for conversion of     land for MSMEs	60 days	General Manager, Regional Industries Centre (RIC) / District Industries Centre (DIC)	Director of Industries	Secretary, MSME Department
	<ol> <li>Sanction of Capital Investment Subsidy under National Mission on Food Processing (NMFP) / Odisha Food Processing Policies (OFPP) / MSME development policy for Micro Enterprises, different Industrial Policy Resolutions or MSMED Policy</li> </ol>		General Manager, Regional Industries Centre (RIC) / District Industries Centre (DIC)	Director of Industries	Secretary, MSME Department
	<ol> <li>Sanction of Capital Investment Subsidy under National Mission on Food Processing (NMFP) / Odisha Food Processing Policies (OFPP) / MSME development policy for Small Enterprises</li> </ol>		Joint Director of Industries / Addl. Director of Industries	Director of Industries	Secretary, MSME Department

SI. No.	Name of Public Service				Appellate Authority	Revisional Authority	
(1)		(2)	(3)	(4)	(5)	(6)	
	4.	Recommendation for exemption of Stamp Duty	7 days	General Manager, Regional Industries Centre (RIC) / District Industries Centre (DIC)	Director of Industries	Secretary, MSME Department	
	5.	Sanction of assistance for Patent & IPR (Industrial Policy Resolution)	30 days	General Manager, Regional Industries Centre (RIC) / District Industries Centre (DIC)	Director of Industries	Secretary, MSME Department	
	6.	Sanction of assistance for Technical know-how	30 days	General Manager, Regional Industries Centre (RIC) / District Industries Centre (DIC)	Director of Industries	Secretary, MSME Department	
	7.	Sanction of assistance for Quality Certification	30 days	General Manager, Regional Industries Centre (RIC) / District Industries Centre (DIC)	Director of Industries	Secretary, MSME Department	
	8.	Recommendation for Electricity Duty (ED) exemption on Power Supply for Micro, Small, Medium & Large Enterprises (up to 110 KVA)	30 days	General Manager, Regional Industries Centre (RIC) / District Industries Centre (DIC)	Director of Industries	Secretary, MSME Department	
	9.	Recommendation for Electricity Duty (ED) exemption on Power Supply for Thrust / Deemed Trust / Pioneer / Large (up to 5 MW)	30 days	Joint Director of Industries / Addl. Director of Industries	Director of Industries	Secretary, MSME Department	
	10.	Recommendation for Electricity Duty (ED) exemption on Captive Power Plant (CPP) for Thrust/Deemed Trust / Pioneer / Large	30 days	General Manager, Regional Industries Centre (RIC) / District Industries Centre (DIC)	Director of Industries	Secretary, MSME Department	
	11.	Recommendation for ED exemption on CPP for Thrust/Deemed Trust / Pioneer / Large	30 days	Joint Director of Industries / Additional Director of Industries	Director of Industries	Secretary, MSME Department	
	12.	Recommendation for Entry Tax exemption on Plant & M/c & Raw materials (Micro & Small Enterprises)	15 days	General Manager, Regional Industries Centre (RIC) / District Industries Centre (DIC)	Director of Industries	Secretary, MSME Department	
	13.	Issue of VAT Exemption Certificate on Khadi, Village, Cottage & Handicraft	30 days	General Manager, Regional Industries Centre (RIC) / District Industries Centre (DIC)	Director of Industries	Secretary, MSME Department	
	14.	Sanction towards reimbursement of VAT (MSME)	30 days	General Manager RIC / DIC	Director of Industries	Secretary, MSME Department	
	15.	Sanction of Interest Subsidy for Micro & Small Enterprise / PMEGP	15 days	General Manager, Regional Industries Centre (RIC) / District Industries Centre (DIC)	Director of Industries	Secretary, MSME Department	

SI. Io.	Name of Public Service				Appellate Authority	Revisional Authority
1)		(2)	(3)	(4)	(5)	(6)
	16.	Sanction of Interest Subsidy for Thrust Sector	15 days	Joint Director of Industries / Additional Director of Industries	Director of Industries	Secretary, MSME Department
	17.	Issue of EPM Registration Certificate by the Directorate of Export Promotion & Marketing (EPM)	2 days	Joint Director, EPM	Director, EPM	Secretary, MSME Department
	18.	Issue of Rate Contract Certificate by the Directorate of Export Promotion & Marketing	60 days	Joint Director, EPM	Director, EPM	Secretary, MSME Department
	19.	Issue of Test Report by the Directorate of Export Promotion & Marketing	15 days	Joint Director (Inspection)	Director, EPM	Secretary, MSME Department
	20.	Export related assistance by the Directorate of Export Promotion & Marketing	30 days	Deputy Director (Marketing)	Director, EPM	Secretary, MSME Department
	21.	Renewal of Registration Certificate of MSEs by the Directorate of Export Promotion & Marketing	30 days	Joint Director (Inspection)	Director, EPM	Secretary, MSME Department
	22.	Pre & Post Delivery Inspection by the Directorate of Export Promotion & Marketing	30 days	Joint Director (Inspection)	Director, EPM	Secretary, MSME Department
	23.	Recommendation for Issue of Khadi Industries Certificate by the Odisha Khadi & Village Industries (OK&VI) Board	30 days	Deputy Secretary, OK&VI Board	Secretary, OK&VI Board	Secretary, MSME Department
	24.	Release of rebate claims by the Odisha Khadi & Village Industries (OK&VI) Board	90 days	Senior Assistant Directorate of Industries Posted at OK&VI Board	Additional Director– <i>cum</i> - <i>Ex. officio</i> , Secretary, OK&VI Board	Director of Industries
	25.	Supply of raw materials to the units by the Odisha Small Industries Corporation (OSIC), Cuttack	60 days	DGM (C), OSIC	MD, OSIC	Secretary, MSME Department
	26.	Supply of materials to the various firms through consortium marketing by the Odisha Small Industries Corporation (OSIC), Cuttack	60 days	DGM (Marketing), OSIC	MD, OSIC	Secretary, MSME Department
	27.	Sanction of Ioan by the Odisha State Financial Corporation (OSFC), Cuttack	90 days	Heads of Department (HoD), Credit Department (CD)	MD, OSFC / DGM, OSFC	Chairman, OSFC
	28.	Issue of No Dues Certificate by the Odisha State Financial Corporation (OSFC), Cuttack	15 days	Branch Manager	MD, OSFC / HoD, Financial Account Department (FAD)	Chairman, OSFC
	29.	Onetime settlement by the Odisha State Financial Corporation (OSFC), Cuttack	90 days	Branch Manager	MD, OSFC / HoD, Recovery Division (RD)	Chairman, OSFC

SI. No.	Name of Public Service		Given Time limit	Designated Officer	Appellate Authority	Revisional Authority		
(1)		(2)	(3)	(4)	(5)	(6)		
14.	LAE	BOUR AND EMPLOYEE	ES STATE INSURANCE DEPARTMENT:					
	1.	Disposal of application for registration under Odisha Shop and Commercial Establishment Act, 1956	15 days	District Labour Officer / Assistant Labour Officer.	Divisional Labour Commissioner	Joint Labour Commissioner		
	2.	Disposal of application under the Motor Transport Workers Act, 1961 for Registration or Renewal (Annual)	15 days	District Labour Officer	Divisional Labour Commissioner	Joint Labour Commissioner		
	3.	Disposal of application under the Beedi & Cigar Workers Act, 1966 for License and for Renewal (Annual)	15 days	District Labour Officer	Divisional Labour Commissioner	Joint Labour Commissioner		
	4.	Disposal of application under the Contract Labour (R&A) Act, 1970 for Registration (one time), for License and for Renewal (Annual)	15 days	District Labour Officer	Divisional Labour Commissioner	Joint Labour Commissioner		
	5.	Disposal of application under the Inter State Migrant Workmen Act, 1979 for Registration (one time), for License and for Renewal of License	15 days	District Labour Officer	Divisional Labour Commissioner	Joint Labour Commissioner		
	6.	Disposal of application under the Building & Other Construction Workers (RE&CS) Act, 1996 for Registration of Establishment	15 days	District Labour Officer	Divisional Labour Commissioner	Joint Labour Commissioner		
	7.	Disposal of application under the Industrial Employment Standing Order Act, 1946	60 days	Divisional Labour Commissioner	Joint Labour Commissioner	Labour Commissioner		
	8.	Disposal of application for approval of factory plans (Non- hazardous factories)	30 days	Assistant Director, F&B	Joint Director, F&B	Director, F&B		
	9.	Disposal of application for approval of factory plans (hazardous factories)	60 days	Assistant Director, F&B	Joint Director, F&B	Director, F&B		
	10.	Disposal of application for approval of factory plans (major Accident hazard factory)	90 days	Assistant Director, F&B	Joint Director, F&B	Director, F&B		
	11.	Disposal of application for registration and licensing of Factories	30 days	Assistant Director, F&B	Joint Director, F&B	Director, F&B		
	12.	Disposal of application for renewal / Amendment / Transfer of Factory License	30 days	Section Officer	Joint Director, F&B	Director, F&B		
	13.	Disposal of application for issue of Duplicate License	30 days	Section Officer	Joint Director, F&B	Director, F&B		
	14.	Inspection of Boilers and issue of provisional order to operate	15 days	Zonal Assistant Director, F&B	Divisional Deputy Director, F&B	Director, F&B		

SI. No.	Name of Public Service		Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)		(2)	(3)	(4)	(5)	(6)
	15.	Approval of repair order of boilers	15 days	Section Officer	Joint Director, F&B	Director, F&B
	16.	Approval of Drawings of Steam Pipeline	30 days	Assistant Director, F&B	Joint Director, F&B	Director, F&B
	17.	Registration of Boilers	30 days	Assistant Director, F&B	Divisional Deputy Director, F&B	Director, F&B
	18.	Endorsement of Certificates of Boiler Operation Engineers, Boiler Attendants and Welders issued by other states.	15 days	Section Officer	Secretary of Respective Board (Assistant Director, F&B/ Deputy Director, F&B)	Chairman (Director, F&B)
	19.	Revalidation of Welders' Certificates	15 days	Section Officer	Deputy Director, F&B	Director, F&B
	20.	Disposal of application under the Trade Union Act, 1926 for Registration and Amendment	45 days	Deputy Labour Commissioner	Joint Labour Commissioner, Hqrs	Labour Commissioner, Odisha
	21.	Grant of Certificate for Manufacture of Boilers and pressure part components under the Boilers Act, 1923	15 days	Deputy Director of Factories and Boilers	Joint Director of Factories and Boilers	Director of Factories and Boilers
	22.	Renewal Certificate for Manufacture of Boilers and pressure part components under the Boilers Act, 1923	7 days	Deputy Director of Factories and Boilers	Joint Director of Factories and Boilers	Director of Factories and Boilers
	23.	Grant of Erector Certificate for Boiler and Steam pipeline under the Boilers Act, 1923	15 days	Deputy Director of Factories and Boilers	Joint Director of Factories and Boilers	Director of Factories and Boilers
	24.	Renewal of Erector Certificate for Boiler and Steam pipeline under the Boilers Act, 1923	7 days	Deputy Director of Factories and Boilers	Joint Director of Factories and Boilers	Director of Factories and Boilers
	25.	Grant of repairer Certificate for Boilers and Steam pipeline under the Boilers Act, 1923	15 days	Deputy Director of Factories and Boilers	Joint Director of Factories and Boilers	Director of Factories and Boilers
	26.	Renewal of repairer Certificate for Boilers and Steam pipeline under the Boilers Act, 1923	7 days	Deputy Director of Factories and Boilers	Joint Director of Factories and Boilers	Director of Factories and Boilers
	27.	Approval of On-site Emergency Plan under the provisions of the Factories Act, 1948	60 days	Section Officer	Dy. Director of Factories and Boilers, (Safety)	Director of Factories and Boilers
	28.	Acceptance of Safety Officers under the provisions of the Factories Act, 1948	60 days	Section Officer	Dy. Director of Factories and Boilers, (Safety)	Director of Factories and Boilers
	29.	Approval of manufacturing drawing for Boilers under the Boilers Act, 1923 & IBR, 1950	15 days	Section Officer	Dy. Director of Factories and Boilers, (Safety)	Director of Factories and Boilers
	30.	Approval of manufacturing drawing for retrofit under the Boilers Act, 1923 & IBR, 1950	15 days	Section Officer	Dy. Director of Factories and Boilers, (Safety)	Director of Factories and Boilers
	31.	Amendment of Registration Certificate under Rule-10 of the Orissa Shops & Commercial Establishments Rules,1958	15 days	District Labour Officer / Assistant Labour Officer	Divisional Labour Commissioner	Joint Labour Commissioner

	Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
	(2)	(3)	(4)	(5)	(6)
32.	<ol> <li>Amendment of Certification of Registration under Rule-20 of the Orissa Contract Labour (R&amp;A) Rules,1975</li> </ol>	15 days	District Labour Officer / Assistant Labour Officer	Divisional Labour Commissioner	Joint Labour Commissioner
33.	Amendment License under Rule- 28 of the Orissa Contract Labour (R&A) Rules, 1975	15 days	District Labour Officer	Divisional Labour Commissioner	Joint Labour Commissioner
34.	Amendment of Certification of Registration under Rule-6 of the Orissa Inter State Migrant Workmen (RE&CS) Rules, 1980	15 days	District Labour Officer	Divisional Labour Commissioner	Joint Labour Commissioner
35.	Amendment License Rule-14 of the Orissa Inter State Migrant Workmen (RE&CS) Rules,1980	15 days	District Labour Officer	Divisional Labour Commissioner	Joint Labour Commissioner
36.	Amendment of Certification of Registration Rule-22(3) of the Orissa Building and Other Construction Workers' (RE&CS) Rules, 2002 License	15 days	District Labour Officer	Divisional Labour Commissioner	Joint Labour Commissioner
37.	Amendment/ Transfer of Certificate of Registration Rule- 9 of the Orissa Motor Transport Workers Rules, 1966	15 days	District Labour Officer	Divisional Labour Commissioner	Joint Labour Commissioner
38.	Approval of the list of National & Festival Holidays Rule-3 of the Orissa Industrial Establishments (National & Festival) Holidays Rules,1972	30 days	District Labour Officer	Divisional Labour Commissioner	Joint Labour Commissioner
38 PAI	NCHAYATI RAJ & DRIN	KING WATE	R DEPARTMENT	-	
1.	Finalization of work Bill	30 days	BDO	Project Director, DRDA	Collector (61 days – 90 days)
2.	Issue of Trading License for trading of Minor Forest Produce	7 days	Sarpanch	BDO (8 days – 15 days)	DPO (16 days – 30 days)
3.	Repair of Hand pump / Tube Well	7 days	Junior Engineer - II, RWSS	Assistant Engineer, RWSS	BDO
3					
			T	Γ	I
1.	To process the proposal for opening of IMFL 'ON' shop	60 days	Superintendent of Excise / Collector of the District	Excise Commissioner	Principal Secretary / Secretary
2.	To process the proposal for opening of IMFL 'ON' shop after receipt of recommendation letter from District Excise Office	30 days	Excise Commissioner	Principal Secretary / Secretary	Hon'ble Minister
2				1	
	<ul> <li>33.</li> <li>34.</li> <li>35.</li> <li>36.</li> <li>37.</li> <li>38.</li> <li>38.</li> <li>38.</li> <li>38.</li> <li>38.</li> <li>38.</li> <li>31.</li> <li>3.</li> <li>4.</li> &lt;</ul>	<ul> <li>(2)</li> <li>32. Amendment of Certification of Registration under Rule-20 of the Orissa Contract Labour (R&amp;A) Rules,1975</li> <li>33. Amendment License under Rule- 28 of the Orissa Contract Labour (R&amp;A) Rules,1975</li> <li>34. Amendment of Certification of Registration under Rule-6 of the Orissa Inter State Migrant Workmen (RE&amp;CS) Rules,1980</li> <li>35. Amendment License Rule-14 of the Orissa Inter State Migrant Workmen (RE&amp;CS) Rules,1980</li> <li>36. Amendment of Certification of Registration Rule-22(3) of the Orissa Building and Other Construction Workers' (RE&amp;CS) Rules, 2002 License</li> <li>37. Amendment/ Transfer of Certificate of Registration Rule- 9 of the Orissa Motor Transport Workers Rules, 1966</li> <li>38. Approval of the list of National &amp; Festival Holidays Rule-3 of the Orissa Industrial Establishments (National &amp; Festival) Holidays Rules, 1972</li> <li>38</li> <li>PANCHAYATI RAJ &amp; DRIN</li> <li>1. Finalization of work Bill</li> <li>2. Issue of Trading License for trading of Minor Forest Produce</li> <li>3. Repair of Hand pump / Tube Well</li> <li>3</li> <li>EXCISE DEPARTMENT:</li> <li>1. To process the proposal for opening of IMFL 'ON' shop after receipt of recommendation</li> </ul>	(2)       (3)         32. Amendment of Certification of Registration under Rule-20 of the Orissa Contract Labour (R&A) Rules,1975       15 days         33. Amendment License under Rule- 28 of the Orissa Contract Labour (R&A) Rules,1975       15 days         34. Amendment of Certification of Registration under Rule-6 of the Orissa Inter State Migrant Workmen (RE&CS) Rules,1980       15 days         35. Amendment License Rule-14 of the Orissa Inter State Migrant Workmen (RE&CS) Rules,1980       15 days         36. Amendment of Certification of Registration Rule-22(3) of the Orissa Building and Other Construction Workers' (RE&CS) Rules, 2002 License       15 days         37. Amendment/ Certificate of Registration Rule- 9 of the Orissa Motor Transport Workers Rules, 1966       30 days         38. Approval of the list of National & Festival Holidays Rule-3 of the Orissa Industrial Establishments (National & Festival) Holidays Rules,1972       30 days         38       2       Issue of Trading License for trading of Minor Forest Produce       7 days         3. Repair of Hand pump / Tube 3. Repair of Hand pump / Tube 7 days       7 days         3. Repair of Hand pump / Tube 0 opening of IMFL 'ON' shop       30 days         2. To process the proposal for opening of IMFL 'ON' shop       30 days         3. To process the proposal for opening of IMFL 'ON' shop       30 days	(2)       (3)       (4)         32.       Amendment of Certification of Registration under Rule-20 of the Orissa Contract Labour (R&A) Rules,1975       15 days       District Labour Officer / Assistant Labour Officer         33.       Amendment License under Rule- 28 of the Orissa Contract Labour (R&A) Rules,1975       15 days       District Labour Officer         34.       Amendment of Certification of Registration under Rule-6 of the Orissa Inter State Migrant Workmen (RE&CS) Rules,1980       15 days       District Labour Officer         35.       Amendment License Rule-14 of the Orissa Inter State Migrant Workmen (RE&CS) Rules,1980       15 days       District Labour Officer         36.       Amendment of Certification of Registration Rule-22(3) of the Orissa Building and Other Construction Workers' (RE&CS) Rules, 2002 License       15 days       District Labour Officer         37.       Amendment/       Transfer of Certificate of Registration Rule- 9 of the Orissa Motor Transport Workers Rules, 1966       30 days       District Labour Officer         38.       PANCHAYATI RAJ & DRINKING WATER DEPARTMENT       1.       Finalization of work Bill       30 days       BDO         2.       Issue of Trading License for trading of Minor Forest Produce       7 days       Sarpanch         3.       Repair of Hand pump / Tube Well       7 days       Superintendent of Excise / Collector of the District         3.       To process the proposal f	(2)       (3)       (4)       (5)         32. Amendment of Certification of Registration under Rule-20 of the Orissa Contract Labour (R&A) Rules, 1975       15 days       District Labour Officer       Divisional Labour Commissioner         33. Amendment License under Rule- 28 of the Orissa Contract Labour (R&A) Rules, 1975       15 days       District Labour Officer       Divisional Labour Commissioner         34. Amendment of Certification of Registration under Rule-6 of the Orissa Inter State Migrant Workmen (RE&CS) Rules, 1980       15 days       District Labour Officer       Divisional Labour Commissioner         35. Amendment of Certification of Registration Rule-23() of the Orissa Inter State Migrant Workmen (RE&CS) Rules, 1980       15 days       District Labour Officer       Divisional Labour Commissioner         36. Amendment of Certification of Registration Rule-23() of the Orissa Building and Other Construction Workers (RE&CS) Rules, 2002 License       15 days       District Labour Officer       Divisional Labour Commissioner         37. Amendment/ Transfer of Certificate of Registration Rule- 9 of the Orissa Industrial Estabishments (National & Festival Holidays Rules, 1972       30 days       District Labour Officer       Divisional Labour Commissioner         38

SI. No.		Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)		(2)	(3)	(4)	(5)	(6)
7.	GE	NERAL ADMINISTRATIO	ON AND PUB	LIC GRIEVANCE	DEPARTMENT:	
	1.	Issue of Mortgage Permission of leasehold lands	30 days	Asst. Section Officer / Section Officer / Desk Officer	Addl. Land Officer / Land Officer	Director of Estates
	2.	Issue of Conversion Order of leasehold lands	90 days	Asst. Section Officer / Section Officer / Desk Officer	Addl. Land Officer / Land Officer	Director of Estates
	3.	Issue of Mutation Order of leasehold lands	60 days	Asst. Section Officer / Section Officer / Desk Officer	Addl. Land Officer / Land Officer	Director of Estates
	3					
8.	AG	RICULTURE & FARMER	RS' EMPOWE	RMENT DEPART	MENT:	
	1.	Seed License	45 days	DAO / JDA (F&S)	DDA / ADA (Extn)	DA&FP (O)
	2.	Fertilizer License	45 days	DAO / JDA (F&C)	DDA / ADA (Extn)	DA&FP (O)
	3.	Pesticide License	45 days	DAO / DDA (PP)	DDA / ADA (Extn)	DA&FP (O)
	4.	Soil Health Card	45 days	AAO	DAO	DDA
	5.	Seed License by the Director of Horticulture	45 days	Dy. Director of Horticulture (Headquarters)	Additional Director (Horticulture), O/o. the Director, Horticulture	Director of Horticulture, Odisha
	6.	Fruit Nursery License by the Director of Horticulture	90 days	Dy. Director of Horticulture (Headquarters)	Additional Director (Horticulture), O/o. the Director, Horticulture	Director of Horticulture, Odisha
	Odi	isha University of Agric	ulture and Te	echnology (OUAT	)	
	7.	Issue of Provisional Certificates	7 days	Controller of Exam. of the University concerned	Registrar of the University concerned	Vice-Chancellor of the University concerned
	8.	Issue of Transcript / Mark Sheet	15 days	Controller of Exam. of the University concerned	Registrar of the University concerned	Vice-Chancellor of the University concerned
	9.	Issue of Degree Certificates after Convocation	60 days	Controller of Exam. of the University concerned	Registrar of the University concerned	Vice-Chancellor of the University concerned
	10.	Issue of Migration Certificates	7 days	Controller of Exam. of the University concerned	Registrar of the University concerned	Vice-Chancellor of the University concerned
	11.	Issue of Duplicate Certificates	30 days	Controller of Exam. of the University concerned	Registrar of the University concerned	Vice-Chancellor of the University concerned
	12.	Issue of Duplicate Migration Certificates	5 days	Controller of Exam. of the University concerned	Registrar of the University concerned	Vice-Chancellor of the University concerned
	13.	Issue of Old Degree Certificates	2 days	Controller of Exam. of the University concerned	Registrar of the University concerned	Vice-Chancellor of the University concerned

SI. No.	Name of Public Service		Given Time limit	Designated Officer	Appellate Authority	Revisional Authority						
(1)		(2)	(3)	(4)	(5)	(6)						
	14.	Verification of Provisional Certificate / Degree Certificates	15 days	Controller of Exam. of the University concerned	Registrar of the University concerned	Vice-Chancellor of the University concerned						
	15.	Correction of Degree Certificates	15 days	Controller of Exam. of the University concerned	Registrar of the University concerned	Vice-Chancellor of the University concerned						
	15											
19.	SKILL DEVELOPMENT & TECHNICAL EDUCATION DEPARTMENT:											
	1.	Issue of Diploma Certificate	45 days	Deputy Secretary	Secretary, SCTE & VT	DTET, ODISHA						
	2.	Issue of Semester Mark Sheet	10 days	Deputy Controller of Examination	Secretary, SCTE & VT	DTET, ODISHA						
	3.	Issue of Divisional Mark Sheet	45 days	Deputy Controller of Examination	Secretary, SCTE & VT	DTET, ODISHA						
	4.	Issue of Migration Certificate	10 days	Deputy Controller of Examination	Secretary, SCTE & VT	DTET, ODISHA						
	5.	Issue of Verification Certificate	15 days	Deputy Controller of Examination	Secretary, SCTE & VT	DTET, ODISHA						
	6.	Supply of photocopy of Answer Books	90 days	Deputy Controller of Examination	Secretary, SCTE & VT	DTET, ODISHA						
	7.	Issue of Transcript	15 days	Deputy Controller of Examination	Secretary, SCTE & VT	DTET, ODISHA						
	Indus	strial Training Institute (ITI): Certi	ficates issued by S	cates issued by SCTE&VT								
	8.	Provisional National Trade Certificate	15 days	Deputy Controller of Examination	Secretary, SCTE&VT	Vice Chairman, SCTE & VT						
	9.	Migration Certificate	10 days	Deputy Controller of Examination	Secretary, SCTE&VT	Vice-Chairman, SCTE&VT						
	10.	Verification Certificate	15 days	Deputy Controller of Examination	Secretary, SCTE&VT	Vice-Chairman, SCTE&VT						
	Post-	Diploma in Industrial Safety: Ce	rtificates issued by	/ SCTE&VT								
	11.	Post Diploma Certificate	30 days	Deputy Secretary	Secretary, SCTE&VT	Vice-Chairman, SCTE&VT						
	12.	Migration Certificate	10 days	Deputy Controller of Examination	Secretary, SCTE&VT	Vice-Chairman, SCTE&VT						
	13.	Mark Sheet	20 days	Deputy Controller of	Secretary, SCTE&VT	Vice-Chairman, SCTE&VT						
	1			Examination								
	Tech	nical / Professional Courses: Ce	rtificates issued by									
	<b>Tech</b> 14.	nical / Professional Courses: Cer Provisional Certificate Online Provisional Pass Certificates (through student's login ID)	r <b>tificates issued by</b> 15 days		Registrar	Vice-Chancellor						
		Provisional Certificate Online Provisional Pass Certificates		BPUT / VSSUT Director / Controller,	Registrar Registrar	Vice-Chancellor Vice-Chancellor						
	14.	Provisional Certificate Online Provisional Pass Certificates (through student's login ID) Duplicate of Printed Provisional	15 days	BPUT / VSSUT Director / Controller, Examinations Director / Controller,								
	14. 15.	Provisional Certificate Online Provisional Pass Certificates (through student's login ID) Duplicate of Printed Provisional Pass Certificates	15 days 15 days	BPUT / VSSUT Director / Controller, Examinations Director / Controller, Examinations Director / Controller,	Registrar	Vice-Chancellor						

SI. No.	Name of Pr Service		Given Time limit	Designated Officer	Appellate Authority	Revisional Authority			
1)	(2)		(3)	(4)	(5)	(6)			
	a. Online Final Exar (through student's b. Printed Final Sheets (through	login ID) Exam. Grade	b.30 days	Examinations					
	19. Transcript		7 days	Director / Controller Examinations	Registrar	Vice-Chancellor			
	20. Migration Certific	cate	7 days	Director / Controller, Examinations	Registrar	Vice-Chancellor			
	21. Photocopy of Booklets (by e-m		7 days	Director / Controller, Examinations	Registrar	Vice-Chancellor			
	22. Authentication under World Society Employe	Educational	7 days	Director / Controller, Examinations	Registrar	Vice-Chancellor			
	Technical / Profession	al Courses: Cert	ificates issued by	Autonomous Colleges					
	23. Provisional Cert Provisional Pa: (through student	ss Certificates	15 days	Director / Controller, Examinations	Dean / Professor in charge (PIC) in case of Autonomous College	Principal in case of Autonomous College			
	24. Duplicate of Prir Pass Certificates		15 days	Director / Controller, Examinations	Dean / Professor in charge (PIC) in case of Autonomous College	Principal in case of Autonomous College			
	25. Semester Gra Online Semeste (through student	r Grade Sheets	15 days	Director / Controller, Examinations	Dean / Professor in charge (PIC) in case of Autonomous College	Principal in case of Autonomous College			
	<ol> <li>Final Exam Grac</li> <li>a. Online Final sheets (through ID)</li> <li>b. Printed Final Sheets (through</li> </ol>	Exam. Grade student's login Exam. Grade	a.15 days b.30 days	Director / Controller Examinations	Dean / Professor in charge (PIC) in case of Autonomous College	Principal in case of Autonomous College			
	27. Transcript		7 days	Director / Controller Examinations	Dean / Professor in charge (PIC) in case of Autonomous College	Principal in case of Autonomous College			
	28. Photocopy of Booklets (by e-m		7 days	Director / Controller, Examinations	Dean / Professor in charge (PIC) in case of Autonomous College	Principal in case of Autonomous College			
	Employment Exchange: Certificates issued by District Employment Exchanges / Employment Exchanges								
	29. Issue of Registra	tion Certificate	3 days	Employment Officer	Regional Asst. Director	Director Employment, Odisha			
	30. Renewal of Certificate	Registration	3 days	Employment Officer	Regional Asst. Director	Director Employment, Odisha			
_	30								
0.	CO-OPERATION			1	I				
	<ol> <li>Reservation of as per the re Depositor</li> </ol>		15 days	Warehouse Superintendent/ Zonal Manager	General Manager (C)	Managing Director			

SI. No.		Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority				
(1)		(2)	(3)	(4)	(5)	(6)				
	<ol> <li>Issue of Duplicate Warehouse Receipt as per prescribed rules in case the Warehouse Receipt is lost or damaged</li> </ol>		15 days	Warehouse Superintendent/ Zonal Manager	General Manager (C )	Managing Director				
	3.	Membership in the Primary Agriculture Cooperative Societies (PAC)	15 days	Secretary, PACS / Managing Director, LAMPCS	Branch Manager of the CCB concerned	Assistant Registrar, Cooperative Societies				
	4.	Issue Kisan Credit to the member of a PAC	15 days	Secretary, PACS / Managing Director, LAMPCS	Branch Manager of the CCB concerned	Assistant Registrar, Cooperative Societies				
	5.	Issue of Deposit Receipt / Pass Book	1 day	Secretary, PACS / Managing Director, LAMPCS	Branch Manager of the CCB concerned	Secretary, CCB concerned				
	6.	Receipt toward re-payment of Loan	1 day	Secretary, PACS / Managing Director, LAMPCS	Branch Manager of the CCB concerned	Assistant Registrar, Cooperative Societies				
	7.	Online Registration for paddy procurement	3 days	Secretary, PACS / Managing Director, LAMPCS	Branch Manager of the CCB concerned	Assistant Registrar, Cooperative Societies				
	8.	Issue of fresh Cheque books by the CCB         1 day         Banking Assistant		Assistant Manager	Branch Manager					
	9.	Issue of personalized RuPay ATM card	30 days	Banking Assistant	Assistant Manager	Branch Manager				
	10.	Issue of fresh Cheque books by the OSCB	1 day	Junior Manager	Assistant Manager / Manager	Branch Manager				
	11.	Issue of personalized RuPay ATM card	30 days	Junior Manager	Assistant Manager / Manager	Branch Manager				
	11									
21.	FOREST AND ENVIRONMENT DEPARTMENT:									
	1.	Sanction of compassionate amount to the concerned persons in case of crop damage by specified wild animals.	90 days	Divisional Forest Officer of Wildlife / Territorial Division.	Concerned Regional Chief Conservator of Forests.	Principal CCF(WL) & Wildlife Warden Odisha				
	2.	Sanction of compassionate amount to the concerned persons in case of cattle killed by specified wild animals.	30 days	Divisional Forest Officer of Wildlife / Territorial Division.	Concerned Regional Chief Conservator of Forests.	Principal CCF(WL) & Wildlife Warden Odisha				
	3.	Sanction of compassionate amount to the concerned persons / legal heirs of the victims in case of human injury and casualty respectively by specified wild animals.	15 days	Divisional Forest Officer of Wildlife / Territorial Division.	Concerned Regional Chief Conservator of Forests.	Principal CCF (WL) & Wildlife Warden Odisha.				
	4.	Online Timber Transit Permit	42 days	DFO	Chief Conservator of Forests	PCCF & HoFF				

SI. No.		Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)		(2)	(3)	(4)	(5)	(6)
	State I	Pollution Control Board				
	5.	Disposal of consent to establish application for new / expansion proposal of 17 Categories of highly polluting industries having investment of Rs.50 crores or more on recommendation of Consent Committee	Cat-A-60 days	Sr. Env. Engineer / Sr. Env. Scientist (L-II)	Sr. Env. Engineer / Sr. Env. Scientist (L-I)	Member Secretary
	6.	Disposal of consent to operate application for 17 Categories of highly polluting industries having investment of Rs.50 crores or more and all Sponge Iron Plants	Cat-A-60 days Cat-B-45 days Cat-C-30 days	Sr. Env. Engineer / Sr. Env. Scientist (L-II)	Sr. Env. Engineer / Sr. Env. Scientist (L-I)	Member Secretary
	7.	Disposal of consent to establish application for new / expansion proposal of Coal, Bauxite, Iron ore, Manganese, Limestone, Dolomite and Chromite Mines on recommendation of Consent Committee	Cat-A-60 days	Sr. Env. Engineer / Sr. Env. Scientist (L-II)	Sr. Env. Engineer / Sr. Env. Scientist (L-I)	Member Secretary
	8.	Disposal of consent to operate application for 17 Categories of highly polluting industries having investment of less than Rs. 50 crores	Cat-B-45 days	Sr. Env. Engineer / Sr. Env. Scientist (L-II)	Sr. Env. Engineer / Sr. Env. Scientist (L-I)	Member Secretary
	9.	Disposal of consent to establish application for new / expansion proposal of all Sponge Iron Plants on recommendation of Consent Committee	Cat-A-60 days Cat-B-45 days Cat-C-30 days	Sr. Env. Engineer / Sr. Env. Scientist (L-II)	Sr. Env. Engineer / Sr. Env. Scientist (L-I)	Member Secretary
	10.	Disposal of consent to operate application for Coal, Bauxite, Iron ore, Manganese, Limestone, Dolomite & Chromite Mines with lease hold area of more than 25 ha.	Cat-A-60 days	Sr. Env. Engineer / Sr. Env. Scientist (L-II)	Sr. Env. Engineer / Sr. Env. Scientist (L-I)	Member Secretary
	11.	Disposal of consent to establish application for new / expansion proposal of 17 Categories of highly polluting industries having investment of Rs.50 crores on recommendation of Internal Consent Committee	Cat-B-45 days Cat-C-30 days	Sr. Env. Engineer / Sr. Env. Scientist (L-II)	Sr. Env. Engineer / Sr. Env. Scientist (L-I)	Member Secretary
	12.	Disposal of consent to operate application for other than 17 Categories of polluting industries, orange and green having investment of Rs.50 crores or more	Cat-A-60 days Cat-B-45 days Cat-C-30 days	Sr. Env. Engineer / Sr. Env. Scientist (L-II)	Sr. Env. Engineer / Sr. Env. Scientist (L-I)	Member Secretary
	13.	Disposal of consent to establish application for new / expansion proposal of other than 17 Categories of polluting industries	Cat-A-60 days Cat-B-45 days Cat-C-30 days	Sr. Env. Engineer / Sr. Env. Scientist (L-II)	Sr. Env. Engineer / Sr. Env. Scientist (L-I)	Member Secretary

SI. No.		Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority	
(1)		(2)	(3)	(4)	(5)	(6)	
		having investment of Rs.50 crores or more on recommendation of Internal Consent Committee					
	14.	Disposal of consent to operate application for Coal, Bauxite, Iron ore, Manganese, Limestone, Dolomite & Chromite Mines with lease hold area up to 25 ha.	Cat-A-60 days	Sr. Env. Engineer / Sr. Env. Scientist (L-II)	Sr. Env. Engineer / Sr. Env. Scientist (L-I)	Member Secretary	
	15.	Disposal of consent to establish application for new / expansion proposal of other than 17 Categories of polluting industries having investment up to Rs.50 crores.	Cat-B-45 days Cat-C-30 days	Regional Officer	Sr. Env. Engineer / Sr. Env. Scientist (L-II)	Sr. Env. Engineer / Sr. Env. Scientist (L-I)	
	16.	Disposal of consent to operate other than 17 Categories of polluting Industries, Orange and Green having investment less than Rs.50 crores.	Cat-B-45 days Cat-C-30 days	Regional Officer	Sr. Env. Engineer / Sr. Env. Scientist (L-II)	Sr. Env. Engineer / Sr. Env. Scientist (L-I)	
	17.	Disposal of consent to establish application for new / expansion proposal of Mines other than Coal, Bauxite, Iron ore, Manganese, Limestone, Dolomite and Chromite.	Cat-B-45 days	Regional Officer	Sr. Env. Engineer / Sr. Env. Scientist (L-II)	Sr. Env. Engineer / Sr. Env. Scientist (L-1)	
	18.	Disposal of consent to operate application for Mines other than Coal, Bauxite, Iron ore, Manganese, Limestone, Dolomite and Chromite.	Cat-B-45-days	Regional Officer	Sr. Env. Engineer / Sr. Env. Scientist (L-II)	Sr. Env. Engineer / Sr. Env. Scientist (L-1)	
	19.	Authorization under Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2016	60 days	Sr. Env. Engineer- L-II / Sr. Env. Scientist-L-II / Env. Engineer / Env. Scientist	Sr. Env. Engineer-L-I / Sr. Env. Scientist-L-I	Member Secretary	
	20.	Authorization under Bio-Medical Waste Management Rules, 2016 of all bedded Health Care Units	60 days	Sr. Env. Engineer- L-II / Sr. Env. Scientist-L-II / Env. Engineer / Env. Scientist / Deputy Env. Engineer / Deputy Env. Scientist	Sr. Env. Engineer- L-I / Sr. Env. Scientist-L-I / Sr. Env. Engineer-L-II / Sr. Env. Scientist-L-II / Env. Engineer / Env. Scientist	Member Secretary	
	21.	Authorization under Bio-Medical Waste Management Rules, 2016 of all Clinics, Diagnostic Centres and Patho Labs	60 days	Regional Officer	Sr. Env. Engineer-L-II / Sr. Env. Scientist-L-II / Env. Engineer / Env. Scientist	Sr. Env. Engineer- L-I / Sr. Env. Scientist-L-I	
	22.	Processing the site-specific wildlife conservation plan submitted by the user Agencies to establish Industry / Developmental Project / Mining Project	63 days	DFO / Wildlife Warden	PCCF (WL) & CWLW, Odisha	PCCF (WL) & CWLW, Odisha	

SI. No.	Name of Public Service	<b>U</b>		Appellate Authority	Revisional Authority
(1)	(2)	(3)	(4)	(5)	(6)
. ,	22				
Class	sification of Industries / Mines relat	ing to State Pollution (	Control Board		
	Classification of Industrial Projects	-			
. ,	-		Orenze and Green and	on the basis of pollution no	tential Eurther closeffication
	The State Government has classified under category A, B, and C has been				
	Investment in Rupees	Green	Orange	Red	TOTIOWING LADIE.
	Up to 5.0 Crores	C	C	C	
	More than 5.0 Crores up to 50.0	C	C	B	
	Crores				
	More than 50.0 Crores	С	В	А	
(b) (	Classification of mining projects:				
• •	The mining projects are classified in t	he following menner:			
	Mining Projects	ne ionowing manner.		Category	
	Other than Coal, Bauxite, Iron, Mar	nganese. Limestone. Do	lomite and Chromite	B	
	Coal, Bauxite, Iron, Manganese, Li				
				A	
22.	FOOD SUPPLIES & CON				
	1. Issue of fresh License to Manufacturer / Dealer / Repai	45 days rer.	Controller, Legal Metrology	Principal / Commissioner- cum-Secretary to Govt.	Principal / Commissioner- cum-Secretary to Govt.
	2. Renewal of Licenses (Manufacturer)	45 days	Controller, Legal Metrology	Principal / Commissioner- cum-Secretary to Govt.	Principal / Commissioner- cum-Secretary to Govt.
	3. Renewal of License for Dealer Repairers	r/ 45 days	Asst. Controller, Legal Metrology	Controller, Legal Metrology	Principal / Commissioner- cum-Secretary to Govt.
	4.a. Registration of Packers / Importers	45 days	Controller, Legal Metrology	Principal / Commissioner- cum-Secretary to Govt.	Principal / Commissioner- cum-Secretary to Govt.
	4.b. Amendment in existing Registration Certificate of Packers / Importers	45 days	Controller, Legal Metrology	Principal / Commissioner- cum-Secretary to Govt.	Principal / Commissioner- cum-Secretary to Govt.
	4				
23.	ODIA LANGUAGE, LITE	RATURE & CUL	TURE DEPARTM	ENT:	
	1. Booking of Mandapas	90 days	Caretaker in-charge	Deputy Director	Director, OLL & Culture
	2. Mukhyamantri Kalakar Sahaya Yojana		District Culture Officer	Collector-cum-Chairman, District Level Selection Committee	Director, OLL & Culture
	2				
24.	ENERGY DEPARTMENT	 T:			
	1. Drawing Approval of Electric Works	al			
	a. Installations at 11 KV supply to KVA & 99 KW at 415 volt supp		A.E- <i>cum</i> -A.E.I	E.E- <i>cum</i> -D.E.I	S.E- <i>cum</i> -E.I
	b. HT Installations	30 days	E.E-cum-D.E.I	S.E-cum-E.I	C.E-cum-C.E.I
	11 KV, above 16 KVA to 150 K				_

SI. No.		Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority	
(1)		(2)	(3)	(4)	(5)	(6)	
	c. HT Installations 11 KV & 33 KV (above 150 KVA to 15 MVA)		30 days	S.E-cum-E.I	C.E-cum-C.E.I	EIC- <i>cum</i> -PCEI, Odisha	
	d.	Installations at 33 KV & above with loads above 15 MVA	35 days	C.E-cum-C.E.I.	EIC- <i>cum</i> -PCEI, Odisha	Secretary, Energy Department	
	2.	Normal Inspection of Electrical Works					
	a.	Installations at 11 KV supply to 16 KVA & 99 KW at 415 Volt Supply	25 days	A.E-cum-A.E.I	E.E-cum-D.E.I	S.E-cum-E.I	
	b.	HT Installations 11 KV, above 16 KVA to 150 KVA	30 days	E.E-cum-D.E.I	S.E <i>-cum</i> -E.I	C.E-cum-C.E.I	
	C.	HT Installations 11 KV & 33 KV (above 150 KVA to 15 MVA)	30 days	S.E-cum-E.I	C.E <i>-cum-</i> C.E.I	EIC- <i>cum</i> -PCEI, Odisha	
	d.	Installations at 33 KV & above with loads above 15 MVA	35 days	C.E-cum-C.E.I	EIC- <i>cum</i> -PCEI, Odisha	Secretary, Energy Department	
	3.	Emergency Inspection & Issue of Report					
	a.	Installations at 11 KV supply to 16 KVA & 99 KW at 415 Volt Supply	10 days	A.E-cum-A.E.I	E.E-cum-D.E.I	S.E-cum-E.I	
	b.	HT Installations 11 KV, above 16 KVA to 150 KVA	10 days	E.E-cum-D.E.I	S.E-cum-E.I	C.E-cum-C.E.I	
	C.	HT Installations 11 KV & 33 KV (above 150 KVA to 15 MVA)	10 days	S.E-cum-E.I	C.E-cum-C.E.I	EIC-cum-PCEI, Odisha	
	d.	Installations at 33 KV & above with loads above 15 MVA	10 days	C.E-cum-C.E.I	EIC- <i>cum</i> -PCEI, Odisha	Secretary, Energy Department	
	4.	Testing & Calibration					
	a.	Single phase meter testing	15 days	E.E-cum-D.E.I, STL	S.E-cum-E.I, STL	C.E-cum-C.E.I (TCL)	
	b.	3 phase meter testing	25 days	E.E-cum-D.E.I, STL	S.E-cum-E.I, STL	C.E-cum-C.E.I (TCL)	
	C.	Insulation tester calibration	10 days	E.E-cum-D.E.I, STL	S.E-cum-E.I, STL	C.E-cum-C.E.I (TCL)	
	d.	Earth tester calibration	10 days	E.E-cum-D.E.I, STL	S.E-cum-E.I, STL	C.E-cum-C.E.I (TCL)	
	e.	CT testing (MV/HV)	15/25 days	E.E-cum-D.E.I, STL	S.E-cum-E.I, STL	C.E-cum-C.E.I (TCL)	
	f.	PT testing (MV/HV)	15/25 days	E.E-cum-D.E.I, STL	S.E-cum-E.I, STL	C.E-cum-C.E.I (TCL)	
	g.	Transformer oil testing	15 days	E.E- <i>cum</i> -D.E.I, STL	S.E-cum-E.I, STL	C.E-cum-C.E.I (TCL)	
	5.	Workman permit (Wireman MV / Lineman MV / Workman HT / Workman EHT)					
	Α.	Exemption Basis i. Issue of New License Book ii. Renewal of the License	60 days 20 days	S.E- <i>cum</i> -E.I, Secretary ELBO	C.E-cum-C.E.I (TCL)	E.I.C-cum-PCEI, Odish	
	В.	On Passing of Examination i. Issue of New License Book	30 days	S.E-cum-E.I,	C.E-cum-C.E.I (TCL)	E.I.C-cum-PCEI, Odish	

SI. No.		Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)		(2)	(3)	(4)	(5)	(6)
		ii. Renewal of the License	20 days	Secretary ELBO		
	6.	Supervisor License (MV / HT)				
	Α.	Exemption Basis i. Issue of New License Book ii. Renewal of the License	60 days 20 days	S.E- <i>cum</i> -E.I, Secretary ELBO	C.E-cum-C.E.I (TCL)	E.I.C-cum-PCEI, Odisha
	B.	On passing of Examination i. Issue of New License Book ii. Renewal of the License	30 days 20 days	S.E- <i>cum-</i> E.I, Secretary ELBO	C.E-cum-C.E.I (TCL)	E.I.C- <i>cum</i> -PCEI, Odisha
	C.	<ul><li>EHT (Exemption)</li><li>i. Issue of New License Book</li><li>ii. Renewal of the License</li></ul>	30 days 20 days	S.E- <i>cum-</i> E.I, Secretary ELBO	C.E-cum-C.E.I (TCL)	E.I.C- <i>cum</i> -PCEI, Odisha
	7.	Contractor Licensei.Issue of New License Bookii.Renewal of the License	45 days 20 days	S.E- <i>cum-</i> E.I, Secretary ELBO	C.E-cum-C.E.I (TCL)	E.I.C- <i>cum</i> -PCEI, Odisha
	8.	Temporary Project Licensei.Issue of New License Bookii.Renewal of the License	15 days 15 days	S.E- <i>cum-</i> E.I, Secretary ELBO	C.E <i>-cum</i> -C.E.I (TCL)	E.I.C- <i>cum</i> -PCEI, Odisha
	9.	Chartered Electrical Safety Engineer (CESE) Certificate i. Issue of Certificate ii. Renewal of Certificate	30 days 30 days	S.E- <i>cum</i> -E.I, Secretary ELBO	C.E <i>-cum</i> -C.E.I (TCL)	E.I.C-cum-PCEI, Odisha
	10.	ED exemption as per the operational guideline under IPR-2015 i. ED exemption on Distribution Company's power supply ii. Exemption of recommended ED on CPP with non- conventional source & bio fuel	7 days	Concerned Deputy Electrical Inspector / Electrical Inspector or Chief Electrical Inspector as notified by Government	Next higher authority of Designated Officer	Next higher authority of Appellate Officer
	10					
25.	HA	NDLOOMS, TEXTILES &		FTS DEPARTMEN	NT	
	1.	Issue of Training Certificate for State Level Handicraft Training Institutes (Basic, Higher & Master course)	45 days	Establishment Officer- cum-Training Head	Executive Director, SIDAC	Member Secretary, SIDAC
	2.	Issue of Training Certificate for District Level	45 days	IPO/ Instructor (Hqr.)	Special Officer / Joint Director / Addl. Director	Director, H&Cl, Odisha
	2					
26.	WC	ORKS DEPARTMENT				
	1.	Contractor License				
	i.	Super Class	45 days	E.I.C (Civil), Odisha	Commissioner-cum- Secretary,	Next Higher Authority
	ii.	Special Class	45 days	E.I.C (Civil), Odisha	Commissioner-cum- Secretary,	Next Higher Authority

SI. No.		Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority				
(1)		(2)	(3)	(4)	(5)	(6)				
	iii.	Special Class A	45 days	E.I.C (Civil), Odisha	Commissioner-cum- Secretary,	Next Higher Authority				
	iv.	Special Class B	45 days	E.I.C (Civil), Odisha	Commissioner-cum- Secretary,	Next Higher Authority				
				Chief Engineer	E.I.C (Civil), Odisha	Commissioner-cum- Secretary,				
	۷.	Special Class C	45 days	45 days S.Es. (Circles) Ch		E.I.C (Civil), Odisha				
	vi.	Special Class D	45 days	S.Es. (Circles)	Chief Engineer	E.I.C (Civil), Odisha				
	1									
27.	CO	MMERCE AND TRANS	PORT (COMM	ERCE) DEPARTM	IENT					
	1.	Registration of Boats	30 days	Registering Authority - Assistant Executive Engineer (Mech.), Cuttack / Jeypore / Sambalpur	Director, Ports & IWT	Secretary to Government, Commerce & Transport (Commerce) Department				
	2.	Renewal of Boats / Motor Boats	15 days	Surveyor of concerned District	The Collector & District Magistrate of concerned District	Secretary to Government, Commerce & Transport (Commerce) Department				
	2			·		·				
28.	SCIENCE & TECHNOLOGY DEPARTMENT									
	Odisha Space Applications Centre (ORSAC)									
	1.	ORSAC Map Services (G2C) (Administrative maps and thematic maps as prepared from satellite images for development planning purposes)	7 days (for archived data) 30 days to 90 days (New map, depending on content and image data availability)	Scientist "SC"	Chief Executive	Chairman, ORSAC				
	2.	Differential Global Positioning System (DGPS) & Total Station (TS) based survey inputs	7 days (for archived data) 90 days (depending on location / survey area extent)	Scientist 'SB'	Chief Executive	Chairman, ORSAC				
	2									
29.	SP	ORTS & YOUTH SERVIO				Γ				
	1.	Pension to Indigent Sports persons	90 days	Branch Officer, SPW	Joint Secretary	Director-cum-Addl. Secretary				
	2.	Facility Booking	10 days	Branch Officer, INFRA	Joint Secretary	Director-cum-Addl. Secretary				
	2									
30.	ST	EEL AND MINES DEPAI	RTMENT							
	1.	Mineral Trade License	30 days	Mining Officer / Deputy Director of Mines	Director of Mines	Government in Steel and Mines Department				
	2.	Issue of e-Permit (for Lessee)	30 days	Mining Officer / Deputy Director of Mines	Director of Mines	Government in Steel and Mines Department				
	3.	Issue of e-Permit (for Trading)	30 days	Mining Officer / Deputy Director of Mines	Director of Mines	Government in Steel and Mines Department				
	4.	Transport Vehicle Registration	30 days	Mining Officer / Deputy Director of Mines	Director of Mines	Government in Steel and Mines Department				

SI. No.	Name of Public Service		5		Appellate Authority	Revisional Authority	
(1)		(2)	(3)	(4)	(5)	(6)	
	5.	Transporter Registration	30 days	Mining Officer / Deputy Director of Mines	Director of Mines	Government in Steel and Mines Department	
	6.	Approval of Mining Plan for Minor Minerals other than Specified Minor Minerals	90 days	Mining Officer / Deputy Director of Mines	Joint Director of Mines	Director of Mines	
	7. Approval of Mining Plan for Specified Minor Minerals		90 days	Joint Director of Mines	Director of Mines	Government in Steel and Mines Department	
	7					wines Departmen	



# EXTRAORDINARY PUBLISHED BY AUTHORITY

## No. 974, CUTTACK, TUESDAY, JULY 21, 2020/ ASADHA 30, 1942

### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 21st July, 2020

No.17200-GAD-AR-ORPJ-0003/2016/AR.— In exercise of the powers conferred by Section 3 read with Sections 5 and 6 of the Odisha Right to Public Services Act, 2012 (Odisha Act, 8 of 2012), the State Government do hereby declare the service as mentioned in column (2) of the schedule given below to be provided to the eligible persons within the specified time limit as specified against such service in column (3) thereof, by the Designated Officers as mentioned in column (4) for the purpose of the said Act and also notify the Appellate and Revisional Authorities respectively as mentioned in columns (5) and (6) of the said Schedule, for passing of orders if any under the provisions of the said Act whenever an application is preferred to them.

After Serial No.31 of Commerce & Transport (Transport) Department, the following shall be added to the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974 dated the 3rd June, 2020.

SI	Name of Public	Given	Designated	Appellate	Revisional
No.	Service	time limit	Officer	Authority	Authority
32	Grant of Goods	7 days	MVI Addl.	RTO/Sub-	Collector-cum-
	Carriage permit		RTO/RTO	Collector	Chairman RTA

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# EXTRAORDINARY PUBLISHED BY AUTHORITY

### No. 1104, CUTTACK, THURSDAY, SEPTEMBER 3, 2020/ BHADRA 12, 1942

# **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 27th August, 2020

No.19556-GAD-AR-ORPJ-0003/2016/AR.— In pursuance to this Department Notification No.12974/AR, dated the 3rd June, 2020 the State Government do hereby declare the following services of MICRO, SMALL & MEDIUM ENTERPRISES DEPARTMENT, at serial No. 12, 13, 14, 25 and 27 shall be deleted from the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974 dated the 3rd June, 2020 and in the name of service at serial No. 26, the words "various firms" shall be substituted by the word "various line Departments". All other items in the said notification are remained unaltered.

SI No as per the Notification	Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)	(2)	(3)	(4)	(5)	(6)
12	Recommendation for Entry Tax Exemption on Plant & M/C & Raw materials (Micro & Small Enterprises	15 days	General Manager, Regional Industries Centre (RIC) /District Industries Centre (DIC)	Director of Industries	Secretary, MSME Department
13	Issue of VAT Exemption Certificate on Khadi, Village, Cottage & Handicraft	30 days	General Manager, Regional Industries Centre (RIC) /District Industries Centre (DIC)	Director of Industries	Secretary, MSME Department
14	Sanction towards reimbursement VAT (MSME)	30 days	General ManagerRIC/DIC	Director of Industries	Secretary, MSME Department

(1)	(2)	(3)	(4)	(5)	(6)
25	Supply of raw materials to the units by the Odisha Small Industries Corporation (OSIC), Cuttack	60 days	DGM(C), OSIC	MD, OSIC	Secretary, MSME Department
27	Sanction of Ioan by the Odisha State Financial Corporation (OSFC), Cuttack	90 days	Heads of Department (HoD) Credit Department /CD)	MD, OSFC/DGM, OSFC	Chairman, OSFC

Amendment of service at SI. No.26 is as follows:

SI No as per the Notification	Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)	(2)	(3)	(4)	(5)	(6)
26	Supply of materials to the various line Departments through consortium marketing by the Odisha Small Industries Corporation(OSIC), Cuttack	60 days	DGM(Marketing), OSIC	MD, OSIC	Secretary, MSME Department



# EXTRAORDINARY PUBLISHED BY AUTHORITY

### No. 1105, CUTTACK, THURSDAY, SEPTEMBER 3, 2020/ BHADRA 12, 1942

## **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

### NOTIFICATION

The 27th August, 2020

No.20082-GAD-AR-ORPJ-0003/2016/AR.— In pursuance to this Department Notification No.12974/AR, dated the 3rd June, 2020 the State Government do hereby declare the following services of HOME DEPARTMENT, at serial No. 2, 3 and 4 shall be deleted from the Notification of the Government of Odisha in General Administration &Public Grievance (Administrative Reforms) Department No. 12974 dated the 3rd June, 2020. All other items in the said notification are remained unaltered.

SI. No. as per the Notification	Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)	(2)	(3)	(4)	(5)	(6)
2	NOC for Passport Verification	30 days	SI/ ASI in- charge of the Desk in DIB	DSP, DIB (for District) /ACP,DIB (for Commissionerate)	SP (for District ) / DCP (for Commisionerate)
3	Disposal of application for registration of foreigners	7 days	SI/ ASI in- charge of the Desk in DIB	DSP/ Inspector, DIB	SP (for District )/ DCP ( for Commisionerate)

(1)	(2)	(3)	(4)	(5)	(6)
4	Disposal of	15			
	application for		SI/ ASI in-	• •	SP (for District )/
	extension of		charge of the		DCP (for
	residential permit		Desk in DIB		Commisionerate)
	of foreigners				



### No. 1132, CUTTACK, MONDAY, SEPTEMBER 21, 2020/ BHADRA 30, 1942

**GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT** 

NOTIFICATION

The 15th September, 2020

No.20889-GAD-AR-ORPJ-0003-2016/AR.— In pursuance to this Department Notification No.12974/AR, dated the 3rd June, 2020 the State Government do hereby declare the following services of HIGHER EDUCATION DEPARTMENT, at serial No 4, 12,13 and 14 shall be deleted and serial No. 1 &14 shall be merged as serial No.1 in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974 dated the 3rd June, 2020. All other items in the said notification shall remain unaltered.

SI. No. as per the Notification	Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)	(2)	(3)	(4)	(5)	(6)
			Joint Secretary	Additional	Principal
4	Authentication of	12	to Govt.,	Secretary to	Secretary to
	Educational		Higher	Govt., Higher	Govt., Higher
	Certificates	days	Education	Education	Education
			Department	Department	Department
	Selection of				
12	Nominee of	7	Asst. Registrar	Registrar	Vice-
	University to	days	/ Dy. Registrar	Registral	Chancellor
	Colleges				
	Issue of				
13	Migration	7	Asst. Registrar	Pogistrar	Vice-
	Certificate by the	days	/ Dy. Registrar	Registrar	Chancellor
	Universities				

(1)	(2)	(3)	(4)	(5)	(6)
14	Issue of Provisional Sheet and Degree Certificate by the Universities	7 days	Asst. Registrar / Dy. Registrar	Registrar	Vice- Chancellor

Serial No.1 and 14 shall be merged at serial No.1 which will be amended as follows:

SI No as per the Notification	Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)	(2)	(3)	(4)	(5)	(6)
1	Issue of Provisional Pass / Degree Certificate and Mark Sheets by the Universities	7 days	Asst. Registrar / Dy. Registrar	Registrar	Vice- Chancellor

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### No. 1145, CUTTACK, WEDNESDAY, SEPTEMBER 23, 2020/ASWINA 1, 1942

**GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT** 

NOTIFICATION

The 23rd September, 2020

No.21507-GAD-AR-ORPJ-0003/2016/AR.— In pursuance to this Department Notification No.12974/AR, dated the 3rd June, 2020 the State Government do hereby declare the following service of Home Department, at serial No 19, shall be deleted in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974 dated the 3rd June 2020. All other items in the said notification shall remain unaltered.

SI. No. as per the Notification	Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)	(2)	(3)	(4)	(5)	(6)
19	Processing of application for various financial assistance and scholarship from Kendriya Sainik Board, MoD	15 days	Secretary, respective ZSBs/RSB	Secretary, Rajya Sainik Board	Special Secretary, Home Department

By Order of the Governor SANJEEV CHOPRA Principal Secretary to Government

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#### No. 1146, CUTTACK, WEDNESDAY, SEPTEMBER 23, 2020/ASWINA 1, 1942

**GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT** 

NOTIFICATION

The 23rd September, 2020

No.21516-GAD-AR-ORPJ-0003/2016/AR.— In pursuance to this Department Notification No.12974/AR, dated the 3rd June, 2020 the State Government do hereby declare the following service of Commerce & Transport (Transport) Department, at serial No. 12, shall be amended as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974 dated the 3rd June, 2020. All other items in the said notification shall remain unaltered.

SI. No. as per the Notification	Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)	(2)	(3)	(4)	(5)	(6)
12	Issue of Registration Certificate under Carriage by Road Act.,2007	30 days (after receipt of clearance from Mining Department wherever necessary)	MVI / Addl. RTO / RTO	RTO /Sub- Collector	Collector- <i>cum</i> - Chairman,RTA

By Order of the Governor SANJEEV CHOPRA Principal Secretary to Government

Printed and Published by the Director, Printing, Stationery and Publication, Odisha, Cuttack-10 OGP/SBP Ex.Gaz. 552-173+500



### No. 1246, CUTTACK, THURSDAY, OCTOBER 15, 2020/ASWINA 23, 1942

### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 14th October, 2020

No.22926-GAD-AR-ORPJ-0003/2016/AR.—In pursuance to this Department Notification No.12974/AR, dated the 3rd June, 2020 the State Government do hereby declare the following services of Revenue & Disaster Management Department shall be included after Serial No. 31 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974 dated the 3rd June, 2020. All other items in the said notification shall remain unaltered.

SI. No.	Name of Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
32	Disposal of application for issue of Solvency Certificate for an amount up to Rs. 10 Lakhs	30 days	Tahasildar/Addl. Tahasildar	Sub-Collector	Collector
33	Disposal of application for issue of Solvency Certificate for an amount exceeding Rs. 10 Lakhs	30 days	Sub-Collector	Collector	RDC
34	Measurement/Demarcation of Land (for industries/projects)	30 days	Tahasildar/Addl. Tahasildar	Sub-Collector	Collector

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### No. 1247, CUTTACK, THURSDAY, OCTOBER 15, 2020/ ASWINA 23, 1942

#### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 14th October, 2020

No.22930-GAD-AR-ORPJ-0003/2016/AR.— In pursuance to this Department Notification No.12974/AR, dated the 3rd June, 2020, the State Government do hereby declare the following service of Panchayati Raj & Drinking Water Department at Serial No. 3 shall be amended as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974 dated the 3rd June, 2020. All other items in the said notification shall remain unaltered.

SI. No. as per the Notification	Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)	(2)	(3)	(4)	(5)	(6)
	Repair of		Junior Engineer-I /	Assistant	
3	Hand pump	7 days	Assistant Engineer,	Executive	BDO
	/ Tube Well		RWSS.	Engineer, RWSS.	



No. 1248, CUTTACK, THURSDAY, OCTOBER 15, 2020/ ASWINA 23, 1942

**GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR)DEPARTMENT** 

NOTIFICATION

The 14th October, 2020

No.22934-GAD-AR-ORPJ-0003-2016/AR.—In pursuance to this Department Notification No.12974/AR, dated the 3rd June,2020 the State Government do hereby declare the following services of Excise Department shall be included after Serial No. 2 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974 dated the 3rd June, 2020. All other items in the said notification shall remain unaltered.

SI. No.	Name of the Public Services	Given Time Limit	Designated Officer	Appellate Authority	Revisional Authority
(1)	(2)	(3)	(4)	(5)	(6)
3	Issue of permits for import/transport of spirit.	4 days	Collector	Excise Commissioner	Principal Secretary, Excise
4	Renewal of licenses for retail sale.	10 days	Collector	Excise Commissioner	Principal Secretary, Excise
5	Issue of L.O.I for setting up of Distilleries/ Breweries/ Bottling Plants.	60 days	Excise Commissioner	Principal Secretary, Excise	Minister
6	Issue of License for setting up of Distilleries/ Breweries/ Bottling Plants.	90 days	Excise Commissioner	Principal Secretary, Excise	Minister
7	Grant of temporary bar license.	7 days	Collector	Excise Commissioner	Principal Secretary, Excise
8	Permission for late closing/ serving.	5 days	Collector	Excise Commissioner	Principal Secretary, Excise

(1)	(2)	(3)	(4)	(5)	(6)
9	Renewal of Distilleries/	10	Collector	Excise	Principal
	Breweries/ Bottling Plants.	days		Commissioner	Secretary,
					Excise
10	Issue of wholesale vendor	4	Excise	Principal	Minister
	license.	days	Commissioner	Secretary,	
				Excise	
11	Label/ Brand registration.	7	Excise	Principal	Minister
		days	Commissioner	Secretary,	
				Excise	
12	Issue of NOC for import of	7	Excise	Principal	Minister
	spirit.	days	Commissioner	Secretary,	
				Excise	
13	Issue of NOC by OSBCL for	5	M.D.,OSBCL	Principal	Minister
	Export of IMFL / Beer.	days		Secretary,	
				Excise	
14	Approval of Indents by	7	M.D.,OSBCL	Principal	Minister
	OSBCL & Issue of Permits	days		Secretary,	
	by Superintendent of Excise			Excise	
	for Import of IMFL / Beer.				



No. 1249, CUTTACK, THURSDAY, OCTOBER 15, 2020/ ASWINA 23, 1942

### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 14th October, 2020

No.22941-GAD-AR-ORPJ-0003/2016/AR.— In pursuance to this Department Notification No.12974/AR, dated the 3rd June,2020 the State Government do hereby declare the following services of FOREST & ENVIRONMENT DEPARTMENT shall be included after Serial No. 22 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974 dated the 3rd June,2020. All other items in the said notification shall remain unaltered.

SI. No.	Name of Public Service	Given Time Limit	Designated Officer	Appellate Authority	Revisional Authority
23	Authorization/renewal	90 days	Sr. Env. Engineer-L-	Chief Env.	Member
	to manufacturer,		I/ Sr. Env. Scientist-	Engineer/	Secretary
	dismantler, recycler,		L-I/ Sr. Env.	Chief Env.	
	refurbisher generating		Engineer-L-II / Sr.	Scientist	
	E-waste under E-		Env. Scientist-L-II/		
	Waste Management		Env. Engineer/Env.		
	Rules,2016		Scientist		
24	Registration/renewal to	60 days	Sr. Env. Engineer-L-	Chief Env.	Member
	plastic waste recycling		I/ Sr. Env. Scientist-	Engineer/	Secretary
	or processing units		L-I/ Sr. Env.	Chief Env.	
	under Plastic Waste		Engineer-L-II/ Sr.	Scientist	
	Management		Env. Scientist-L-II/		
	Rules,2016		Env. Engineer/Env.		
			Scientist		

By Order of the Governor

SANJEEV CHOPRA

Principal Secretary to Government

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### No. 1334, CUTTACK, TUESDAY, NOVEMBER 03, 2020/ KARTIKA 12, 1942

#### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 28th October, 2020

No.23976/GAD-AR-ORPJ-0003/2016/AR.— In pursuance to this Department Notification No.12974/AR, dated the 3rd June, 2020 and read with Notification No. 22941/ AR, dated the 14th October, 2020 the State Government do hereby declare the following services of Forest & Environment Department shall be included after Serial No.24 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 22941 dated the 14th October, 2020. All other items in the said notification shall remain unaltered.

SI.	Name of Public	Given	Designated	Appellate	Revisional
No.	Service	Time Limit	Officer	Authority	Authority
25	Letter for distance	15 days	Divisional	Regional	Addl. PCCF
	from forest		Forest Officer	Chief	(P&SM), O/o.
				Conservator	PCCF & Hoff,
				of Forest	Odisha



### No. 1335, CUTTACK, TUESDAY, NOVEMBER 03, 2020/ KARTIKA 12, 1942

### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 28th October, 2020

No.23986-GAD-AR-ORPJ-0003/2016/AR.— In pursuance to this Department Notification No.12974/AR, dated the 3rd June,2020 the State Government do hereby declare the following services of Industries Department shall be included after Serial No. 7 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974 dated the 3rd June,2020. All other items in the said notification shall remain unaltered.

SI.	Name of Public Service	Given	Designated	Appellate	Revisional
No.		Time	Officer	Authority	Authority
		Limit			
(1)	(2)	(3)	(4)	(5)	(6)
8	Response to Industrial	15 days	Joint	Principal	Minister of
	grievances received through		Secretary,	Secretary,	State,
	e-Abhijoga portal.		Industries	Industries	Industries
9	Evaluation of land allotment	30 days	Chief	Managing	Principal
	application of industrial use		General	Director,	Secretary,
	after receipt of the complete		Manager,	IPICOL	Industries
	layout plan and the State		State		
	Level Single Window		Level		
	Clearance Authority		Nodal		
	(SLSWCA) not		Agency		
	recommending for third party		IPICOL		
	assessment.				

(1)	(2)	(3)	(4)	(5)	(6)
10	Evaluation of land allotment	30 days	Chief	Managing	Principal
	application of industrial use		General	Director,	Secretary,
	after the State Level Single		Manager,	IPICOL	Industries
	Window Clearance Authority		State		
	(SLSWCA) recommending for		Level		
	third party assessment and		Nodal		
	receipt of the final the		Agency		
	appointed third party agency		IPICOL		
11	Resolution to queries raised	15 days	Chief	Managing	Principal
	by investors regarding		General	Director,	Secretary,
	application.		Manager,	IPICOL	Industries
			State		
			Level		
			Nodal		
			Agency		
			IPICOL		



### No. 1336, CUTTACK, TUESDAY, NOVEMBER 03, 2020/ KARTIKA 12, 1942

### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 29th October, 2020

No.24140-GAD-AR-ORPJ-0003/2016/AR.— In pursuance to this Department Notification No.12974/AR, dated the 3rd June,2020 the State Government do hereby declare the following services of Home Department shall be amended at SI. No.13,14 & 15 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974 dated the 3rd June, 2020. All other items in the said notification shall remain unaltered.

SI. No.	Name of Public Service	Given Time limit	Designated Authority	Appellate Authority	Revisional Authority
(1)	(2)	(3)	(4)	(5)	(6)
13.	Issue / Renewal of Fire	FRS(Fire	Deputy	Range Fire	CFO,
	Safety Certificate for	Safety	Fire	Officer	Odisha,
	Factories / Industries (Small	Recommendati	Officer		Cuttack
	Scale) and Warehouses &	on)- 30 days			
	storage Go down. Explosive	FSC(Fire			
	or Hazards substances	Safety			
	(storage, Transport, Display,	Certificate)-18			
	Sale etc.) and Manufacturing,	days.			
	Possession & sale of				
	fireworks (permanent license				
	holder).				
14.	Issue / Renewal of Fire	FRS(Fire Safety	Range	Chief Fire	IGP, FS,
	Safety Certificate for factories	Recommendatio	Fire	Officer,	Odisha,
	/ Industries (Large Scale),	n)- 30 days FSC	Officer	Odisha,	Cuttack
	Manufacturing of explosives	(Fire Safety		Cuttack	
	of Hazards substances,	Certificte) -18			
	petroleum Deport & other	days.			
	flammable substances.	-			

(1)	(2)	(3)	(4)	(5)	(6)
15.	Disposal of application for fire sa	afety certificate for	buildings/prei	mises as detai	led below:
	<ul> <li>Buildings up to 15 mtrs. Height(Educational, Assembly, business &amp; mercantile buildings excluding Multiplex).</li> </ul>	FRS (Fire Safety Recom- mendation)- 30 days FSC (Fire Safety Certificate)-18 days	Deputy Fire Officer, Circle / Deputy Fire Officer of Range Fire Office	Range Fire Officer	Chief Fire Officer
	<ul> <li>ii. Buildings from 15 mtrs. to less than 35 mtrs. (Residential, Educational, Assembly, business &amp; mercantile buildings excluding Multiplex).</li> </ul>	FRS (Fire Safety Recom- mendation)- 30 days FSC (Fire Safety Certificate)-18 days	Range Fire Officer	Chief Fire Officer	IGP, FS, Odisha
	<ul> <li>iii. Buildings from 35 mtrs. and above (Residential, Educational, Assembly, business &amp; mercantile buildings excluding Multiplex).</li> </ul>	FRS (Fire Safety Recom- mendation)- 30 days FSC (Fire Safety Certificate)-18 days.	Chief Fire Officer, Fire Prevention	IGP, FS, Odisha	Director, FS, Odisha
	iv. Clinical Establishment below 12 mtrs/having more than 30 beds or having at least one Critical care Unit or both	FRS (Fire Safety Recom- mendation)- 30 days FSC (Fire Safety Certificate)-18 days.	Assistant Fire Officer	Deputy Fire Officer, Circle / Deputy Fire Officer of Range Fire Office	Range Fire Officer
	<ul> <li>V. Clinical Establishment having heights of 12 mtrs. and above.</li> </ul>	FRS(Fire Safety Recom- mendation)- 30 days FSC (Fire Safety Certificate)-18 days.	Deputy Fire Officer	Range Fire Officer	Chief Fire Officer

(1)	(2)	(3)	(4)	(5)	(6)
	vi. Cinema Hall	FRS (Fire Safety Recom- mendation)- 30 days FSC (Fire Safety Certificate)-18 days.	Asst. Fire Officer of the Fire District	Deputy Fire Officer, Circle / Deputy Fire Officer of Range Fire Office	Range Fire Officer
	vii. Hotel below 3 Star. Lodgings, Guest Houses etc.	FRS (Fire Safety Recom- mendation)- 30 days FSC (Fire Safety Certificate)-18 days.	Asst. Fire Officer of the Fire District	Deputy Fire Officer, Circle/Deputy Fire Officer, Range Fire Office	Range Fire Officer
	viii.Hotel (3 Star & above)	FRS (Fire Safety Recom- mendation)- 30 days FSC (Fire Safety Certificate)-18 days.	Deputy Fire Officer	Range Fire Officer	Chief Fire Officer
	ix. Airport, Aerodrome, Stadium, Multi-level Car Parking, all Underground or partial underground structures etc.	FRS (Fire Safety Recom- mendation)- 30 days FSC (Fire Safety Certificate)-18 days.	Range Fire Officer	Chief Fire Officer, Odisha,	IGP, FS, Odisha



### No. 1346, CUTTACK, TUESDAY, NOVEMBER 03, 2020/ KARTIKA 12, 1942

### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 3rd November, 2020

No.24321-GAD-AR-ORPJ-0003/2016/AR.— In pursuance to this Department Notification No.12974/AR, dated the 3rd June,2020 the State Government do hereby declare the following services of Works Department shall be included after Serial No. 1 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974 dated the 3rd June, 2020. All other items in the said notification shall remain unaltered.

SI.	Name of Public Service	Given	Designated	Appellate	Revisional
No.		Time	Officer	Authority	Authority
		Limit			
(1)	(2)	(3)	(4)	(5)	(6)
2	Road cutting across the	15	Executive	Superintending	Chief Engineer
	road (within the Division)	days	Engineer	Engineer	
3	Road cutting along the	21	Executive	Superintending	Chief Engineer
	road (within the Division)	days	Engineer	Engineer	
4	Road cutting along the	30	Superintending		
	road (within the Circle)	days	Engineer	Chief Engineer	EIC(Civil)
5	Road cutting along the road (more than one Circle)	45 days	Chief Engineer (R)	EIC(Civil)	Commissioner- <i>cum</i> -Secretary, Works
					Department

By Order of the Governor

SANJEEV CHOPRA

Principal Secretary to Government

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### No. 1347, CUTTACK, TUESDAY, NOVEMBER 03, 2020/ KARTIKA 12, 1942

### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 3rd November, 2020

No.24326-GAD-AR-ORPJ-0003/2016/AR.— In pursuance to this Department Notification No.12974/AR, dated the 3rd June, 2020 the State Government do hereby declare the following services of School & Mass Education Department shall be included after Serial No. 19 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974 dated the 3rd June, 2020 and the service at SI.No.9 shall be deleted. All other items in the said notification shall remain unaltered.

SI.	Name of Public Service	Given	Designated	Appellate	Revisional		
No.		Time	Officer	Authority	Authority		
		Limit					
(1)	(2)	(3)	(4)	(5)	(6)		
20	Registration of school	120	District Education	Joint Director,	Director,		
	under Right to Education	days	Officer	O/o. DEE(O)	Elementary		
					Education(O)		
21	NoC for setting up	120	District Education	Joint Director,	Director,		
	English Medium School	days	Officer	O/o. DEE(O)	Elementary		
					Education(O)		
Deletic	on of Public Service at SI.No	o.9 is as	follows :				
9	Selection of Member				Director,		
	(Women) to the GB by	15	Secretary	Chairman	Higher		
	the CHSE.	days			Secondary		
					Education		
	By Order of the Governor						

By Order of the Governor

#### SANJEEV CHOPRA

Principal Secretary to Government

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### No.1395, CUTTACK, THURSDAY, NOVEMBER 12, 2020/ KARTIKA 21, 1942

### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 6th November, 2020

No.24748-GAD-AR-ORPJ-0003/2016/AR.— In pursuance to this Department Notification No. 12974/AR, dated the 3rd June, 2020 the State Government do hereby declare the following services of Food Supplies & Consumer Welfare Department shall be included after serial No.4 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974 dated the 3rd June, 2020. All other items in the said notification shall remain unaltered.

SI.	Name of Public Service	Given Time	Designated	Appellate	Revisional
No.		Limit	Officer	Authority	Authority
5	(a) Verification/ Reverification	10 days	Inspectors/	ACLM	Controller
	of all Weights & Measures		Sr. Inspectors		
	presented in office or camp		LM		
	office.				
	(b) Verification/ Reverification	18 days	Inspectors/	ACLM	Controller
	of all Weights & Measures		Sr. Inspectors		
	presented outside office or		LM		
	camp office.				
	(c) Verification/ Reverification	33 days	Inspectors/	ACLM	Controller
	of all Weights & Measures		Sr. Inspectors		
	which cannot or shall not		LM		
	moved from its location.				

By Order of the Governor SANJEEV CHOPRA Principal Secretary to Government

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#### No. 1396, CUTTACK, THURSDAY, NOVEMBER 12, 2020/ KARTIKA 21,1942

### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 10th November, 2020

No.25007-GAD-AR-ORPJ-0003/2016/AR.— In pursuance to this Department Notification No.12974/AR., dated the 3rd June, 2020 and No.23986/AR. dated the 28th October,2020 the State Government do hereby declare the following services of Industries Department shall be included after serial No. 11 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974 dated the 3rd June, 2020. All other items in the said notification shall remain unaltered.

SI.	Name of the Public	Given	Designated	Appellate	Revisional
No.	Service	Time	Officer	Authority	Authority
		Limit			
(1)	(2)	(3)	(4)	(5)	(6)
	Cinematograph		District	Principal	Minister of
12	license/license for	30	Magistrate or	Secretary,	State,
	screening of films	days	Commissioner of	Industries	Industries
			Police		
			District	Principal	Minister of
		15	Magistrate/	Secretary,	State,
13	Movie shooting	days	Superintendent	Industries	Industries
			of Police/		
			Commissioner of		
			Police		

By Order of the Governor

SANJEEV CHOPRA

Principal Secretary to Government

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# No. 1397, CUTTACK, THURSDAY, NOVEMBER 12, 2020/ KARTIKA 21,1942

# **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 11th November, 2020

No. 25194-GAD-AR-ORPJ-0003/2016/AR.— In pursuance to this Department Notification No.12974/AR., dated the 3rd June, 2020 the State Government do hereby declare the following services of Cooperation Department shall be included after Serial No.11 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974 dated 3rd June, 2020. All other items in the said notification shall remain unaltered.

SI. No.	Name of Public Service	Given Time Limit	Designated Officer	Appellate Authority	Revisional Authority
(1)	(2)	(3)	(4)	(5)	(6)
12	Registration of Cooperative Societies (where area of operation is within respective Assistant Registrar of Cooperative Societies circle)	60 days	Assistant Registrar of Cooperative Societies	Deputy Registrar of Cooperative Societies	Registrar of Cooperative Societies
13	Registration of Cooperative Societies (where area of operation is within respective Deputy Registrar of Cooperative Societies Division)	60 days	Deputy Registrar of Cooperative Societies	Joint Registrar of Cooperative Societies	Registrar of Cooperative Societies
14	Registration of Cooperative Societies (Whole State of Odisha in respect of Cooperative Societies under their respective sector/ Subject)	60 days	Joint Registrar of Cooperative Societies	Additional Registrar of Cooperative Societies	Registrar of Cooperative Societies

(1)	(2)	(3)	(4)	(5)	(6)
15	Registration of Cooperative	60	Additional	Registrar of	Government ir
	Societies (Whole State of	days	Registrar of	Cooperative	Cooperation
	Odisha)		Cooperative	Societies	Department
			Societies		has delegated
					its power to
					Cooperative
					Tribunal
16	Registration of Cooperative	60	Registrar of	Government	
	Societies (Whole State of	days	Cooperative	in	Nil
	Odisha)		Societies	Cooperation	
				Department	
				has	
				delegated its	
				power to	
				Cooperative	
				Tribunal	



#### No. 1398, CUTTACK, THURSDAY, NOVEMBER 12, 2020/ KARTIKA 21,1942

### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 11th November, 2020

No.25198 /GAD-AR-ORPJ-0003/2016/AR.— In exercise of the powers conferred by Section 3 read with Sections 5 and 6 the Odisha Right to Public Services Act., 2012 (Odisha Act., 8 of 2012) the State Government do hereby declare the services as mentioned in column (2) of the schedule given below to be provided to the eligible persons within the specified time limit as specified against each such services in column (3) thereof by the Designated Officers as mentioned in column (4) for the purposes of the said Act and also notify the Appellate and Revisional Authority respectively as mentioned in columns (5) and (6) of the said schedule for passing of orders if any under the provisions of the said Act whenever an application is preferred to them.

After Serial Number 30, the Electronics & Information Technology Department along with necessary entries thereof for such Department shall be added to the notification of the Government of Odisha in the General Administration & Public Grievance (Administrative Reforms) Department No. 12974-GAD., dated the 3rd June, 2020, namely:—

SI.	Name of Public	Given	Designated	Appellate	Revisional
No.	Service	Time	Officer	Authority	Authority
		Limit			
(1)	(2)	(3)	(4)	(5)	(6)
1	Sanction for installation	60	(i) Municipal	Collector	Secretary, E&IT
	of Mobile Tower under	days	Commissioner	(as Chairman of	(as Chairman of
	Odisha Mobile Towers,			District Level	State Level
	O.F.C. (Optical Fiber			Telecom	Telecom
	Cable) and Related			Committee)	Committee)
	Telecom Infrastructure		(ii) Executive	Collector	Secretary, E&IT
	Policy, 2017		Officer of	(as Chairman of	(as Chairman of
			Municipality	District Level	State Level
				Telecom	Telecom
				Committee)	Committee)

(1)	(2)	(3)	(4)	(5)	(6)
			(iii) Executive	Collector	Secretary, E&IT
			Officer of	(as Chairman of	(as Chairman of
			NAC	District Level	State Level
				Telecom	Telecom
				Committee)	Committee)
			(iv) Block	Collector	Secretary, E&IT
			Development	(as Chairman of	(as Chairman of
			Officer	District Level	State Level
				Telecom	Telecom
				Committee)	Committee)
			(v) Head of	Collector	Secretary, E&IT
			Office of the	(as Chairman of	(as Chairman of
			concerned	District Level	State Level
			Government	Telecom	Telecom
			Building	Committee)	Committee)
			(vi) Divisional	Collector	Secretary, E&IT
			Forest	(as Chairman of	(as Chairman of
			Officer	District Level	State Level
				Telecom	Telecom
				Committee)	Committee)
			(vii) Respective	Collector	Secretary, E&IT
			Executive	(as Chairman of	(as Chairman of
			Engineers of	District Level	State Level
			Area of	Telecom	Telecom
			Jurisdiction,	Committee)	Committee)
			Energy		
			Department		



### No. 1400, CUTTACK, MONDAY, NOVEMBER 16, 2020/ KARTIKA 25, 1942

### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 16th November, 2020

No. 25608/GAD-AR-ORPJ-0003-2016/AR.— In pursuance to this Department Notification No.12974/AR, dated the 03rd June, 2020 the State Government do hereby declare the following services of Steel & Mines department shall be included after Serial No. 7 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974 dated the 03rd June, 2020. All other items in the said notification shall remain unaltered.

SI.		Time	Designated	Appellate	Revisional Authority
No.	Name of Public Service	limit	Officer	Authority	
(1)	(2)	(3)	(4)	(5)	(6)
8	NOC for soil	30	Collector	R.D.C	Secretary, Revenue
	excavation/filling	days			& Disaster
	(renamed as Surface				Management
	Right Grant Order)				Department
9	Resolution of	30	Joint Director	Director of	Secretary, Steel &
	Grievances	days	of Mines	Mines	Mines Department



### No. 1408, CUTTACK, TUESDAY, NOVEMBER 17, 2020/ KARTIKA 26, 1942

### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 13th November, 2020

No. 25489/GAD-AR-ORPJ-0003-2016/AR.— In pursuance to this Department Notification No.12974/AR., dated the 03rd June, 2020 and read with Notification No.24748/AR., dated the 6th November, 2020 the State Government do hereby declare the following services of FOOD SUPPLIES AND CONSUMER WELFARE DEPARTMENT shall be included after Serial No. 5 as follows in the Notification of the Government of Odisha in General Administration and Public Grievance (Administrative Reforms) Department No. 24748 dated the 06th November, 2020. All other items in the said notifications shall remain unaltered.

SI.	Name of Public Service	Given	Designated	Appellate	Revisional
No.	Name of Public Service	Time	Officer	Authority	Authority
		Limit			
(1)	(2)	(3)	(4)	(5)	(6)
	Grant / Renewal of license to		Sub-Collector/		
6	Fair Price Shops with all	45	ADM of the	Collector	Nil
	relevant documents.	days	concerned District		
	Grant / Renewal of license to			Secretary to	
7	Kerosene wholesaler with all	45	Collector	Government,	Nil
	relevant documents.	days		FS & CW Department	

By Order of the Governor

#### SANJEEV CHOPRA

Principal Secretary to Government

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### No. 1422, CUTTACK, FRIDAY, NOVEMBER 20, 2020/ KARTIKA 29, 1942

# **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 18th November, 2020

No.25855-GAD-AR-ORPJ-0003/2016/AR.— In pursuance to this Department Notification No.12974/AR, dated the 3rd June, 2020 the State Government do here by declare the following services of Energy Department shall be included after SI. No.10 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974 dated the 3rd June, 2020. All other items in the said notification shall remain unaltered.

New	New Power Connection (Other than Industrial Consumers)								
SI.	Name of Public	Given	Designated	Appellate	Revisional				
No.	Service	time	Officer	Authority	Authority				
		limit							
(1)	(2)	(3)	(4)	(5)	(6)				
11.	(i) New Power	2 days	JE/SDO of	Executive	Superintending				
	Connection for 1 Ph		DISCOM	Engineer of	Engineer of				
	upto 5 KW. where			DISCOM	DISCOM				
	extension not								
	required.								
	(ii) New Power	10	SDO of	Executive	Superintending				
	Connection for 1 Ph	days	DISCOM	Engineer of	Engineer of				
	upto 5 KW. where			DISCOM	DISCOM				
	extension is								
	required.								

(1)	(2)	(3)	(4)	(5)	(6)
New	Power Connection (Ir	dustrial	Consumers)	<u> </u>	
12.	(i) New Power	7 days	Executive	Superintending	General
	Connection upto		Engineer of	Engineer of	Manager
	200 KVA where		DISCOM	DISCOM	(Commerce) of
	extension not				DISCOM
	required.				
	(ii) New Power	I			
	Connection upto				
	200 KVA where				
	extension is				
	required.				
	a. Installations with	10	Executive	Superintending	General
	load from 6 KVA	days	Engineer of	Engineer of	Manager
	to 200 KVA at		DISCOM	DISCOM	(Commerce) of
	415 Volt Supply				DISCOM
	where only LT				
	extension				
	required.				
	b. Installations with	20	Executive	Superintending	General
	load from 6 KVA	days	Engineer of	Engineer of	Manager
	to 200 KVA at		DISCOM	DISCOM	(Commerce) of
	415 Volt supply				DISCOM
	where HT (1 KV)				
	extension				
	required.				



#### No. 1440, CUTTACK, WEDNESDAY, NOVEMBER 25, 2020/MARGASIRA 04, 1942

#### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 24th November, 2020

No. 26443–GAD-AR-ORPJ-0003-2016/AR.— In pursuance to this Department Notification No.12974/AR, dated the 03rd June, 2020 and read with this Department Notification No. 20082 dated the 03rd September, 2020, Notification No. 21507 dated the 23rd September, 2020 and Notification No. 24140 dated the 29th October, 2020 the State Government do hereby declare the following services of Home Department shall be included after SI. No. 32 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No.12974/AR., dated the 3rd June, 2020. All other items in the said notification shall remain unaltered.

SI.	Name of the	Given	Designated	Appellate	Revisional
No.	Public Service	Time	Officer	Authority	Authority
		Limit			
(1)	(2)	(3)	(4)	(5)	(6)
33	NOC required for	60	District		Secretary,
	setting up of	days	Magistrate/	RDC	Home
	explosives		Commissioner		Department
	manufacturing,		of Police		
	storage, sale,				
	transport.				
34	NOC required for	60 days	District		Secretary,
	setting up of		Magistrate/	RDC	Home
	petroleum, diesel		Commissioner		Department
	& naphtha		of Police		
	storage, sale,				

	transport.				
(1)	(2)	(3)	(4)	(5)	(6)
35	License for Sale of	30 days	District		Secretary,
	Crackers		Magistrate/	RDC	Home
	(Permanent)		Commissioner		Department
			of Police		
36	License for Sale of	15 days	District		Secretary,
	Crackers		Magistrate/	RDC	Home
	(Temporary)		Commissioner		Department
			of Police		
37	Approvals for setting up hostels	60 days	District Magistrate/ Commissioner of Police	RDC	Secretary, Home Department



#### No.1441, CUTTACK, WEDNESDAY, NOVEMBER 25, 2020/MARGASIRA 04, 1942

### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 24th November, 2020

No. 26447-GAD-AR-ORPJ-0003-2016/AR.— In pursuance to this Department Notification No.12974/AR., dated the 03rd June, 2020 and read with Notification No. 24140/AR., dated the 29th October, 2020, the State Government do hereby declare the following services of Home Department shall be amended at SI. Nos. 13,14 &15 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. No.24140/AR., dated the 29th October, 2020.

SI.	Name of the Public Service	Given Time	Designated	Appellate	Revisional
No.		Limit	Authority	Authority	Authority
(1)	(2)	(3)	(4)	(5)	(6)
13	Issue / Renewal of Fire Safety	30 days	Deputy	Range Fire	Chief
	Certificate for Factories /	for Fire Safety	Fire Officer	Officer	Fire
	Industries (Micro, Small &	Recommendati			Officer,
	Medium Scale) and	on (FSR)			FPW
	Warehouses & storage	18 days			
	Godown. Explosive or	for Fire Safety			
	Hazardous substances	Certificate			
	(Storage, Transport, Display,	(FSC)			
	Sale etc.) and Manufacturing,				
	Possession & sale of				
	fireworks (permanent license				
	holder).				

(1)	(2)	(3)	(4)	(5)	(6)
14	Issue / Renewal of Fire	30 days	Range Fire	Chief Fire	IGP, FS,
	Safety Certificate for	for Fire Safety	Officer	Officer,	Odisha,
	factories / Industries (Large	Recommendati		FPW	Cuttack
	Scale), Manufacturing of	on (FSR)			
	explosives of Hazardous	18 days			
	substances, petroleum	for Fire Safety			
	Deport & other flammable	Certificate			
	substances.	(FSC)			
15	Disposal of application for Fi	re Safety Certifica	te for building	gs/premises a	as detailed
	below:				
	i. Buildings below	30 days	Deputy	Range Fire	Chief
	15 mtrs. height	for Fire Safety	Fire	Officer	Fire
	(Educational,	Recommendati	Officer,		Officer,
	Assembly, Business &	on (FSR)	Circle /		FPW
	Mercantile Buildings	18 days	Deputy		
	excluding Multiplex)	for Fire Safety	Fire Officer		
		Certificate	of Range		
		(FSC)	Fire Office		
	ii. Buildings from 15 mtrs.	30 days	Range Fire	Chief Fire	IGP, FS,
	to less than 35 mtrs.	for Fire Safety	Officer	Officer,	Odisha
	(Residential,	Recommendati		FPW	
	Educational, Assembly,	on (FSR)			
	Business & Mercantile	18 days			
	Buildings excluding	for Fire Safety			
	Multiplex)	Certificate			
		(FSC)			
	iii. Buildings from 35 mtrs.	30 days	Chief Fire	IGP, FS,	Director,
	and above (Residential,	for Fire Safety	Officer,	Odisha	FS,
	Educational, Assembly,	Recommendati	FPW		Odisha
	Business & Mercantile	on (FSR)			
	Buildings and Multiplex)	18 days for Fire			
		Safety Certificate			
		(FSC)			

(1)	(2)	(3)	(4)	(5)	(6)
	iv. Clinical Establishment	30 days	Assistant	Deputy	Range
	below 12 mtrs. having	for Fire Safety	Fire Officer	Fire Officer	Fire
	more than 30 beds or	Recommendati		of Circle /	Officer
	having at least one	on (FSR)		Deputy	
	Critical Care Unit or	18 days		Fire Officer	
	both.	for Fire Safety		of Range	
		Certificate		Fire Office	
		(FSC)			
	v. Clinical Establishment	30 days	Deputy	Range Fire	Chief
	having heights of	for Fire Safety	Fire Officer	Officer	Fire
	12 mtrs. and above.	Recommendati			Officer,
		on (FSR)			FPW
		18 days			
		for Fire Safety			
		Certificate			
		(FSC)			
	vi. Cinema Hall	30 daysfor Fire	Asst. Fire	Deputy Fire	Range
		Safety	Officer of	Officer of	Fire
		Recommendati	the Fire	Circle /	Officer
		on (FSR)	District	Deputy Fire	
		18 days for		Officer of	
		Fire Safety		Range Fire	
		Certificate		Office	
		(FSC)			
	vii. Hotel (below 3 Star),	30 days	Asst. Fire	Deputy Fire	Range
	Lodgings, Guest Houses	for Fire Safety	Officer of	Officer of	Fire
	etc.	Recommendati	the Fire	Circle/	Officer
		on (FSR)	District	Deputy Fire	
		18 days		Officer,	
		for Fire Safety		Range Fire	
		Certificate		Office	
		(FSC)			

(1)	(2)	(3)	(4)	(5)	(6)
	viii. Hotel (3 Star & above)	30 days	Deputy	Range Fire	Chief
		for Fire Safety	Fire Officer	Officer	Fire
		Recommendati			Officer,
		on (FSR)			FPW
		18 days			
		for Fire Safety			
		Certificate			
		(FSC)			
	ix. Airport, Aerodrome,	30 days	Range Fire	Chief Fire	IGP, FS,
	Stadium, Multi-level Car	for Fire Safety	Officer	Officer,	Odisha
	Parking, all underground	Recommendati		FPW	
	or partial underground	on (FSR)			
	structures etc.	18 days			
		for Fire Safety			
		Certificate			
		(FSC)			
1		1			



No.1491, CUTTACK, FRIDAY, DECEMBER 04, 2020/ MARGASIRA 13, 1942

**GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR.) DEPARTMENT** 

NOTIFICATION

The 3rd December, 2020

No.26945 – GAD-AR-ORPJ-0003/2016/AR.– In pursuance to this Department Notification No.12974/AR., dated the 03rd June, 2020 and read with this Department Notification No. 24321 dated the 03rd November,2020 the State Government do hereby declare the following services of Works Department shall be included after SI. No. 5 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974/AR., 03rd June, 2020 and Notification No. 24321 dated the 03rd November,2020 . All other items in the said notification shall remain unaltered.

SI.	Name of the	Given	Designated	Appellate	Revisional
No.	Public Service	Time	Officer	Authority	Authority
		Limit			
(1)	(2)	(3)	(4)	(5)	(6)
	Verification to				
	ensure proper				
6	restoration of road				
	cutting after	10 days	Executive	Superintending	Chief Engineer
	submission of		Engineer	Engineer	
	completion report				
	by the applicant.				
	(Within the				
	Division).				

(1)	(2)	(3)	(4)	(5)	(6)
	Verification to				
	ensure proper				
	restoration of road				
7	cutting after	20 days	Superintending	Chief Engineer (R)	EIC (Civil)
	submission of		Engineer		
	completion report				
	by the applicant.				
	(Within the Circle)				
	Verification to				
	ensure proper				
8	restoration of road				Commissioner-
	cutting after	30 days	Chief Engineer(R)	EIC (Civil)	cum-
	submission of				Secretary,
	completion report				Works
	by the applicant.				Department
	(More than one				
	Circle).				



No.1512, CUTTACK, WEDNESDAY, DECEMBER 9,2020/ MARGASIRA 18, 1942

#### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR.) DEPARTMENT**

NOTIFICATION

The 7th December, 2020

No. 27252–GAD-AR-ORPJ-0003/2016/AR.— In pursuance to this Department Notification No.12974/AR., dated the 3rd June, 2020 the State Government do hereby declare the following services of Health & Family Welfare Department shall be included after Serial No. 7 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974 dated the 3rd June, 2020. All other items in the said notification shall remain unaltered.

SI.	Name of Public	Given Time	Designated	Appellate	Revisional Authority
No.	Service	Limit	Officer	Authority	
8	Registration/Renewal of Ultrasound Units under PC & PNDT Act.	70 days	Collector & District Magistrate – <i>cum</i> - District Appropriate Authority, PC & PNDT	Director of Family Welfare – <i>cum</i> - State Appropriate Authority, PC & PNDT	Secretary, Health & Family Welfare Department – <i>cum</i> - State Appellate Appropriate Authority, PC & PNDT

By Order of the Governor SANJEEV CHOPRA Principal Secretary to Government

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### No. 1566, CUTTACK, TUESDAY, DECEMBER 15, 2020/ MARGASIRA 24, 1942

### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR.) DEPARTMENT**

NOTIFICATION

The 10th December, 2020

No. 27598–GAD-AR-ORPJ-0003-2016/AR.— In pursuance to this Department Notification No.12974/AR., dated the 03rd June, 2020 and read with this Department Notification No. 27252 dated the 7th December, 2020, the State Government do hereby declare the following service of Health & Family Welfare Department shall be included after Serial No. 8 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No.27252 dated the 7th December, 2020. All other items in the said notification shall remain unaltered.

SI.	Name of the Public	Given Time	Designated	Appellate	Revisional
No.	Service	Limit	Officer	Authority	Authority
(1)	(2)	(3)	(4)	(5)	(6)
	Registration and renewal			Director,	Secretary to
	of Clinical Establishment			Medical	Government,
9	under Odisha Clinical	45 days	CDM&PHO	Education	H& FW
	Establishment			& Training,	Department
	(C & R) Act.,1990.			Odisha	

By Order of the Governor SANJEEV CHOPRA Principal Secretary to Government

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### EXTRAORDINARY

PUBLISHED BY AUTHORITY

No. 1658 CUTTACK, THURSDAY, DECEMBER 31, 2020/PAUSA 10, 1942

**GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT** 

NOTIFICATION

The 23rd December 2020

No. 29102—GAD-AR-ORPJ-0003/2016-AR.—In pursuance to this Department Notification No. 12974/AR, dated the 3rd June 2020 and read with this Department Notification No. 23986, dated the 28th October 2020 and Notification No. 25007 dated the 10th November 2020 the State Government do hereby declare the following services of Industries Department shall be included after Serial No. 13 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974, dated the 3rd June 2020. All other items in the said notification shall remain unaltered:—

SI. No. (1)	Nam	ne of Public Service (2)	Given Time Limit (3)	Designated Authority (4)	Appellate Authority (5)	Revisional Authority (6)
14	Awa	rd of contract for procu	rement of Goo	ds and Services		
	(i)	Value up to INR 50,000	43 days	DH, IDCO	CGM, IDCO	CMD, IDCO
	(ii)	Value between INR 50,000 to INR 50,00,000	48 days	DH, IDCO	CGM, IDCO	CMD, IDCO
	(iii)	Value between INR 5,00,000 to INR 3,00,00,000	85 days	DH, IDCO	CGM, IDCO	CMD, IDCO
	(iv)	Value between INR 3,00,00,000 to INR 7,00,00,000	100 days	CGM, IDCO	CMD, IDCO	Principal Secretary, Industries
	(v)	Value above INR 7,00,00,000	115 days	CGM, IDCO	CMD, IDCO	Principal Secretary, Industries
				By	order of the Gove	ernor

SANJEEV CHOPRA

### Principal Secretary to Government



### EXTRAORDINARY

PUBLISHED BY AUTHORITY

## No. 1143 CUTTACK, TUESDAY, JULY 20, 2021/ASADHA 29, 1943

## GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (A.R.) DEPARTMENT NOTIFICATION

The 9th July 2021

No. 17890—GAD-AR-ORPJ-0003-2016/AR—In pursuance to this Department Notification No. 12974/AR, dated the 3rd June 2020, the State Government do hereby revise Given Time Limit in case of the following services of Revenue & Disaster Management Department as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974/AR, dated the 3rd June 2020. All other items in the said Notification shall remain unaltered :—

SI. No.	SI. No. in	Name of Public Service	Given Time	Designated Officer	Appellate Authority	Revisional Authority
	Odisha Gazette		Limit			
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	1	Disposal of application for issue of Scheduled Caste (SC) Certificate.	15 days	Tahasildar/ Additional Tahasildar	Collector	R.D.C.
2	2	Disposal of application for issue of Scheduled Tribe (ST) Certificate.	15 days	Tahasildar/ Additional Tahasildar	Collector	R.D.C.
3	3	Disposal of application for issue of OBC Certificate.	15 days	Tahasildar/ Additional Tahasildar	Sub-Collector	Collector
4	4	Disposal of application for issue of SEBC Certificate.	15 days	Tahasildar/ Additional Tahasildar	Sub-Collector	Collector
5	6	Disposal of application for issue of Resident Certificate.	10 days	Tahasildar/ Additional Tahasildar	Sub-Collector	Collector
6	7	Disposal of application for issue of Income Certificate.	10 days	Tahasildar/ Additional Tahasildar	Sub-Collector	Collector

(1)	(2)	(3)	(4)	(5)	(6)	(7)
7	9	Disposal of uncontested mutation cases.	7 days	Tahasildar/ Additional Tahasildar	Sub-Collector	Collector
8	13	Disposal of application for issue of Guardianship Certificate.	30 days (excluding the period taken for disposal of objections, if any)	Collector	R.D.C.	Member, Board of Revenue
9	30	Issue of Income & Asset Certificate for Economically Weaker Sections (EWSs) [for admission to specified Educational Institutions under Government of Odisha].	10 days	Tahasildar/ Additional Tahasildar	Sub-Collector	Collector
10	31	Issue of Income & Asset Certificate for Economically Weaker Sections (EWSs) [for direct recruitment in Civil Posts and Services and admission in Educational Institutions under Government of India].	10 days	Tahasildar/ Additional Tahasildar	Sub-Collector	Collector
				Вуо	rder of the Gove	ernor

SANJEEV CHOPRA Additional Chief Secretary to Government

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### No. 1741, CUTTACK, TUESDAY, MAY 17, 2022 / BAISAKHA 27, 1944

### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 10th May, 2022

No.12892–GAD-AR-ORPJ-0003-2016/AR.– In pursuance to this Department Notification No.12974/AR, dated the 3rd June, 2020, the State Government do hereby declare that one service at Serial No. 13 will be deleted and two new services will be included after serial No. 37 of Labour & ESI Department as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974/AR, dated the 3rd June, 2020. All other items in the said notification shall remain unaltered.

SI. No.	Name of Public Service	Given Time limit	Designated Officer	Appellate Authority	Revisional Authority
(1)	(2)	(3)	(4)	(5)	(6)
Inclusion	າຣ				
38.	Erection permission for boilers	30 days	Assistant Director of F&B	Deputy Director, F&B (Safety)	Director, F&B
39.	Acceptance of Steam Pipeline	30 days	Assistant Director of F&B	Deputy Director, F&B (Safety)	Director, F&B
Deletion				<b>y</b> ,	
13.	Disposal of application for issue of Duplicate License	30 days	Section Officer	Joint Director, F&B	Director, F&B

By Order of the Governor

SURENDRA KUMAR

Principal Secretary to Government

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### No. 2889 CUTTACK, WEDNESDAY, OCTOBER 12, 2022 / ASWINA 20, 1944

# **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 11th October, 2022

No.28521-GAD-AR-ORPJ-0003/2016/AR.– In pursuance to this Department Notification No.12974/AR, dtd. 3rd June, 2020 and read with this Department Notification No. 22934 dated 14th October, 2020 the State Government do hereby declare the following services of EXCISE DEPARTMENT shall be included after SI. No. 14 as follows in the Notification of the Government of Odisha in General Administration & Public Grievance (Administrative Reforms) Department No. 12974/AR, dtd. 3rd June, 2020 and Notification No. 22934 dated 14th October, .2020. All other items in the said notification shall remain unaltered.

SI. No.	Name of Public Service	Given Time Limit	Designated Officer	Appellate Authority	Revisional Authority
15	Issue of Excise Verification Certificate (EVC)	03 days	OIC, Excise at OSBC Depot	Superintendent of Excise	Excise Commissioner

By Order of the Governor SURENDRA KUMAR Principal Secretary to Government

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### No. 3033 CUTTACK, THURSDAY, OCTOBER 20, 2022 / ASWINA 28, 1944

## **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 19th October, 2022

No.29670-GAD-AR-ORPJ-0003/2016/AR.– In pursuance to this Department Notification No.12974/AR, dated 3rd June 2020, the State Government do hereby declare that three new services will be included after serial no. 25 of FOREST ENVIRONMENT & CLIMATE CHANGE as follows in the Notification of the Government of Odisha in General Administration and Public Grievance (Administrative Reforms) Department No. 12974/AR, dated 3rd June, 2020. All other items in the said notification shall remain unaltered.

SI.	Name of Public	Given	Designated	Appellate	Revisional
No.	Service	Time	Officer	Authority	Authority
		limit			
(1)	(2)	(3)	(4)	(5)	(6)
26.	Authorization/ Renewal	45 days	Sr. Env.	Chief Env.	Member
	to all Urban Local Bodies		Engineer/ Sr.	Engineer/	Secretary
	under Municipal Solid		Env. Scientist/	Chief Env.	
	Waste Management		Env. Engineer/	Scientist/	
	Rules, 2016		Env. Scientist	Addl. Chief	
				Env.	
				Engineer/	
				Addl. Chief	
				Env. Scientist	
27.	Authorization/ Renewal	45 days	Sr. Env.	Chief Env.	Member
	to all operators of		Engineer/ Sr.	Engineer/	Secretary
	Construction and		Env. Scientist/	Chief Env.	
	Demolition Waste		Env. Engineer/	Scientist/	
	Management Rules,		Env. Scientist	Addl. Chief	
	2016			Env.	
				Engineer/	
				Addl. Chief	
				Env. Scientist	

28.	Authorization/ Renewal	14	Sr. Env.	Chief Env.	Member
	to Dealers of Batteries	days	Engineer/ Sr.	Engineer/	Secretary
	under Battery Waste	,	Env. Scientist/	Chief Env.	
	(Management and		Env. Engineer/	Scientist/	
	Handling) Rules, 2001		Env. Scientist	Addl. Chief	
	and amendments there			Env.	
	after			Engineer/	
				Addl. Chief	
				Env. Scientist	

By Order of the Governor SURENDRA KUMAR Principal Secretary to Government



### No.3065, CUTTACK, TUESDAY, OCTOBER 27, 2022 / KARTIKA 5, 1944

## **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 26th October, 2022

No.30178-GAD-AR-ORPJ-0003/2016/AR.– In pursuance to this Department Notification No.12974/AR, dated 3rd June 2020 and read with this Department Notification No. 23986 dated the 28th October, 2020, Notification No. 25007 dated the 10th November 2020 and Notification No. 29102 dated the 23rd December 2020, the State Government do hereby declare that one new service shall be included after Serial No. 14 of INDUSTRIES DEPARTMENT as follows in the Notification of the Government of Odisha in General Administration and Public Grievance (Administrative Reforms) Department No. 12974/AR, dated 03.06.2020. All other items in the said notification shall remain unaltered.

Sl. No.	Name of the Public Services	Given Time Limit	Designated Officer	Appellate Authority	Revisional Authority
(1)	(2)	(3)	(4)	(5)	(6)
15	Resolution of the grievances related to Citizen Centric Services under Odisha One Portal received through Janasunani portal	15 days	Joint Secretary, Industries	Principal Secretary, Industries	Minister of State, Industries

By Order of the Governor SURENDRA KUMAR Principal Secretary to Government

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# No. 2042, CUTTACK, FRIDAY, AUGUST 25, 2023/BHADRA 3, 1945

GENERAL ADMINISTRATION AND PUBLIC GRIEVANCE (AR) DEPARTMENT

NOTIFICATION

The 24th August, 2023

No.25057—GAD-AR-ORPJ-0003/2016/AR.— In partial modification to this Department Notification No.12974/AR, dated the 3rd June, 2020, No.23986/AR. dated. 28th October, 2020, No.25007/AR. dated the 10th November, 2020, No. 29102/AR. dated the 23rd December, 2020 and No.30178/AR. dated the 26th October, 2022, the State Government do hereby amend the services of INDUSTRIES DEPARTMENT as follows. All other items in the said notifications shall remain unaltered.

SI.	Name of Public	Time	Designated	Appellate	Revisional
No.	Services	Limit	Officer	Authority	Authority
1	In case of allotment of land within IDCO estates (outside BMC area) allotment letter after receipt of approval of the Land Allotment Committee(LAC)	30 days	Divisional Head Concerned	Managing Director, IDCO	Secretary, Industries Department
2	Execution of agreement subject to compliance of terms and conditions of allotment after receipt of land cost. (outside BMC area)	15 days	Divisional Head Concerned	Managing Director, IDCO	Secretary, Industries Department

(1)	(2)	(3)	(4)	(5)	(6)
3	Issue of Possession Certificate after receipt of land cost and execution of Agreement(outside BMC area)	15 days	Divisional Head Concerned	Managing Director, IDCO	Secretary, Industries Department
4	In case of allotment of land within IDCO Estates(within BMC area) allotment letter after receipt of approval from High- Level Clearance Committee(HLCC)	30 days	CGM (MSME)	Managing Director, IDCO	Secretary, Industries Department
5	Execution of agreement subject to compliance of terms and conditions of allotment after receipt of land cost(within BMC area)	15 days	Divisional Head Concerned	Managing Director, IDCO	Secretary, Industries Department
6	Issue of Possession Certificate after receipt of land cost and execution of Agreement(within BMC area)	15 days	Divisional Head Concerned	Managing Director, IDCO	Secretary, Industries Department
7	Obtaining Water Connection	30 days	Divisional Head	Managing Director, IDCO	Secretary, Industries Department
8	Response to Industrial grievances received through Jana Sunani portal	15 days	Joint Secretary, Industries Department	Secretary, Industries Department	Minister, Industries

(1)	(2)	(3)	(4)	(5)	(6)
9	Evaluation of land allotment application of industrial use after receipt of the complete layout plan and the State Level Single Window Clearance Authority (SLSWCA) not recommending for third party assessment	30 days	Chief General Manager, State Level Nodal Agency IPICOL	Managing Director, IPICOL	Secretary, Industries Department
10	Evaluation of land allotment application of industrial use after the State Level Single Window Clearance Authority (SLSWCA) recommending for third party assessment and receipt of the final the appointed third party agency	30 days	Chief General Manager, State Level Nodal Agency IPICOL	Managing Director, IPICOL	Secretary, Industries Department
11	Resolution to queries raised by investors regarding application.	15 days	Chief General Manager, State Level Nodal Agency IPICOL	Managing Director, IPICOL	Secretary, Industries Department
12	Cinematograph license/license for screening of films	30 days	District Magistrate/ Commissioner of Police	Secretary, Industries Department	Minister, Industries
13	Movie shooting	15 days	District Magistrate/ Superintendent of Police/ Commissioner of Police	Secretary, Industries Department	Minister, Industries

(1)	(2)	(3)	(4)	(5)	(6)
14	Award of contract for procurement of Goods and Services				
14.1	Value up to INR 50,000	43 days	DH, IDCO	CGM, IDCO	Managing Director, IDCO
14.2	Value between INR 50,000 to INR 5,00,000	48 days	DH, IDCO	CGM, IDCO	Managing Director, IDCO
14.3	Value between INR 5,00,000 to INR 3,00,00,000	85 days	DH, IDCO	CGM, IDCO	Managing Director, IDCO
14.4	Value between INR 3,00,00,000 to INR 7,00,00,000	100 days	CGM, IDCO	Managing Director, IDCO	Secretary, Industries Department
14.5	Value above INR 7,00,00,000	115 days	CGM, IDCO	Managing Director, IDCO	Secretary, Industries Department
15	Resolution of the grievances related to Citizen Centric Services under Odisha One Portal received through Janasunani portal	15 days	Joint Secretary, Industries Department	Secretary, Industries Department	Minister, Industries

By Order of the Governor SURENDRA KUMAR Additional Chief Secretary to Government

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### No.1315, CUTTACK, SATURDAY, JULY 6, 2024/ ASADHA 15, 1946

### **GENERAL ADMINISTRATION & PUBLIC GRIEVANCE (AR) DEPARTMENT**

NOTIFICATION

The 6th July, 2024

No.19465–GAD-AR-ORPJ-0003/2016/AR.– In pursuance to this Department Notification No.12974/AR, dated the 3rd June, 2020 the State Government do hereby declare the following services of Housing and Urban Development Department shall be included after Serial No 26 as follows in the Notification of the Government of Odisha in General Administration and Public Grievance (Administrative Reforms) Department No 12974, dated the 3rd June, 2020. All other items in the said notification shall remain unaltered.

SI.	Name of	Given Time Limit	Designated	Appellate Authority	Revisional
No.	Public		Officer		Authority
	Service				
(1)	(2)	(3)	(4)	(5)	(6)
27	Permission for Alteration and	Same as per Building Plan- Low	Counter Assistant /	Planning Member, DA concerned / Executive	Vice-Chairman, DA concerned
	Addition / Revision of Building Plan	Risk and Other than Low Risk, i.e., 15 Days and 30 Days	Dealing Assistant concerned	Officer concerned	/PD,DUDA
28	Permission for Revalidation of Building Plan	7 Days	Counter Assistant / Dealing Assistant concerned	Planning Member, DA concerned / Executive Officer concerned	Vice-Chairman, DA concerned / PD,DUDA
29	Plinth Approval	7 Days	Counter Assistant / Dealing Assistant concerned	Planning Member, DA concerned / Executive Officer concerned	Vice-Chairman, DA concerned / PD,DUDA
30	Trade License Provisional Certificate	1 Day	Misc. Sarkar /Clerk concerned	Deputy Commissioner / Executive Officer concerned	Municipal Commissioner / PD,DUDA
31	Trade LicenseFinal Certificate	90 Days	Misc. Sarkar / Clerkconcerned	Deputy Commissioner / Executive Officer concerned	Municipal Commissioner / PD,DUDA

By Order of the Governor

#### SURENDRA KUMAR

Additional Chief Secretary to Government

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