



Obtaining Water Connection

Department of Water Resources, Govt. of
Odisha



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Introduction

Industries Department of the Govt. of Odisha has developed the online Government of Odisha - Single Window for Investor Facilitation and Tracking (GO SWIFT) in order to facilitate 'Ease of Doing Business' and foster a conducive business environment in the State. It acts as a single window for clearances from 13 state departments, leveraging technology to bring in transparency, improve efficiency and extend time-bound clearances to the investors.

The GO SWIFT allows seamless integration with portals of different government departments thereby eliminating the need to fill forms multiple times, ensuring time-bound clearance, as well as ensuring single login credential for all applications. It acts as a one-stop solution for information, registration, approvals, e-payment and application tracking for clearances/approvals. It also provides updated information relating to relevant rules, regulations, orders and policy initiatives and schemes for guiding the investors. In addition to this, the portal sends alerts, via email and SMS, to applicants about the progress on their submitted applications.

Other key features are:

- Information regarding status of approved proposals, proposed investments and pending applications.
- An online grievance redressal and feedback mechanism, to timely address issues faced by investors.
- Existing online systems such as Government of Odisha – Portal for Land Use and Services (GO PLUS), Government of Odisha – Synchronized Mechanism for Inspection of Licensed Enterprises (GO SMILE), Automated Post Allotment Application (APAA), and Government of Odisha – CSR Administration and Responsive Engagement (GO CARE) are integrated into the GO SWIFT, making it a one-stop-shop for a plethora of services.

This document is intended to serve as a User Manual for grant of “**obtaining water connection**” from Odisha Industrial Infrastructure Development Corporation, (IDCO)

General Instructions

Applicants seeking to establish an industrial unit and allotted the requisite land in an Industrial Estate/ Industrial Area/ Industrial Park can apply for Obtaining Water Connection for construction/operation/ miscellaneous purposes from the Odisha Industrial Infrastructure Development Corporation (IDCO). The Corporation shall, after examining the requirements and comparing it with available benchmarks, recommend for allotment of the connection.

Fields marked with “*” are mandatory and should be filled in before submitting the form on the single window portal. Leaving fields blank in the form is not allowed. In case applicants wish not to enter data in a field, they can put “NA” if it is a text/description field or a “0”, if it is a numeric field. In case of errors, the form will show an error message. The applicant may correct the data and save the form again.

Applicants can attach documents in digital format as documentary evidences which the Corporation will use for verification. Clicking on the choose button will let them select the document to be uploaded. Before submitting the document, they need to ensure that all the information furnished by them is satisfactory and correct to the best of their knowledge and understanding. After checking that the information furnished in all the fields are in order, they can submit the application by clicking on the ‘Submit’ button.

After clicking the submit button, applicants can pay the required processing fees online. The processing fees required to be paid is as follows:

<i>Fee Details</i>	<i>Processing amount to be paid</i>
Processing Fees	INR 6,000/- excluding GST
IT corpus Fund	INR 120/-

Upon payment the applicant will receive an SMS & Email notification with the application number from the single window portal. After receiving processing fee, IDCO will generate a separate demand note

Checklist of Documents

The applicant will need to attach the following documents with the application:

1. Layout of water drawal mechanism
2. Details of proposed water recycling systems (if applicable)
3. Details of waste water generated at site (if applicable)
4. Details about Quantity of effluent/method of disposal (if applicable)

Timeline

Water Connection application is processed and disposed within 30 working days from the date of receipt of application. The department can however, raise queries on the application within 7 working days of receipt of application.

Field Instructions:

Following instructions are to be followed before filling application:

<u>Sl. No.</u>	<u>Field Name</u>	<u>Instructions</u>
1	Purpose	Select the purpose of which the water will be used for from the available options: General Use/ Construction/ Process/ Raw Material.
2	Capacity	Enter the present and proposed production capacity.
3	Plumber Details	The Name, address and license number of plumbing contractor to be filled in
4	Sump/ Tank Details	The type and size (volumetric) of water storing arrangement to be filled in

Approval Procedure

All applications made through the Single Window Portal for Obtaining Water Connection are received by the Office of the concerned field division of IDCO. All applications are scrutinized for availability of water before water is allocated. The demand of water for the purpose mentioned in the application vis-a-vis the availability of water and possible impact of pollution on environment is thoroughly examined before the allocation.

