

**Authority:** State

**Department Name:** Cooperation Department

**State Name:** Odisha

**Name of the Best Practice:** Computerization of Primary Agricultural Credit Societies (PACS)

**Is the reform a part of BRAP Action Plan:** No

## Question

## Answer

**Date of reform implementation**

29th June 2022

**Evidence Submitted**

Yes

**Is the Reform replicable across other Ministries or States/UTs**

Yes

**Reform Category**

Simplification, Digitalization

**How reform was implemented**

Administrative Order

**URL of the portal/website (if applicable)**

<https://rcsodisha.nic.in/>

**Name of Act**

Odisha co-operative societies (Amendment) Rules, 2021

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## Answer

### Pre-reform scenario

- Prior to the project, PACS maintained records and accounts manually, and transactions were conventional.
- Large scale corruption, financial irregularities and exploitation of members/ customers through accounts and record manipulation
  - Maintenance of records/ accounts used to be highly irregular and opaque.
  - Service Delivery was inefficient and inordinately delayed.
  - Records/ accounts of the business operations and transactions of the PACS were not open/ visible to higher financing and affiliated agencies in the three tier Short Term Co-operative Credit Structure (STCCS) as well as to the supervisory and monitoring authorities like Government officials.
  - Non maintenance or irregular maintenance of accounts frustrated the oversight and inspection mechanism.

### Objective

- In 2019, the Odisha Co-operation Department initiated the "Computerization of PACS" project.
- The project aimed to computerize the operations of Primary Agricultural Credit Societies (PACS) in Odisha.
- The goal was to enhance transparency and efficiency in PACS operations and service delivery.

### Data regarding ground level difference resulted due to reform

The project involved computerization of 2600 PACS/ LAMPCS out of a total 2710 PACS/ LAMPCS of the state functioning in the three-tier Short Term Cooperative Credit Structure (STCCS)